

ASQ Online Quick Reference Guide for Kansas Administrators







Paul H. Brookes Publishing Co. Post Office Box 10624 Baltimore, Maryland 21285-0624 USA

www.brookespublishing.com

Copyright © 2020 by Paul H. Brookes Publishing Co., Inc. All rights reserved.

"Paul H. Brookes Publishing Co." is a registered trademark of Paul H. Brookes Publishing Co., Inc.

Ages & Stages Questionnaires® and ASQ® are registered trademarks of Paul H. Brookes Publishing Co., Inc.

The following logo is a trademark of Paul H. Brookes Publishing Co., Inc.:



This guide (v.KA.2018.01.12) has been customized for the use of Ages & Stages Questionnaires®, Third Edition (ASQ- 3^{TM}) and Ages & Stages Questionnaires®: Social-Emotional, Second Edition (ASQ:SE- 2^{TM}) as a kindergarten readiness "snapshot" under the Kansas Department of Education's Kindergarten Readiness initiative. It is intended to support Kansas school administrators using ASQ Online to collect kindergarten entry data. Use outside this purpose is not permitted, and the contents of this guide may not be photocopied or disseminated further without explicit written permission.

For questions pertaining to ASQ, please visit www.agesandstages.com or contact the Subsidiary Rights Department, Paul H. Brookes Publishing Co., Post Office Box 10624, Baltimore, MD 21285-0624, USA; 1-410-337-9580; rights@brookespublishing.com.

[v.KA.2020.07.18]



CONTENTS

•	GETTING STAKTED					
	Logging in to ASQ Online	p. 6				
	Entering Keycodes	p. 7				
	Creating Users	p. 8				
	Setting Up Classrooms	p. 10				
	Required Child Profile Fields	p. 12				
	Creating Child & Caregiver Profiles	p. 14				
	Importing Child & Caregiver Information (Optional)	p. 17				
	Assigning Child Profiles to Providers	p. 21				
	About Family Access	p. 25				
	Setting Up Family Access	p. 26				
	Linking ASQ-3 and ASQ:SE-2 Family Access Pages	p. 29				
I.	PREPARING FOR QUESTIONNAIRE COMPLETION					
	Introducing ASQ-3 and ASQ:SE-2 to Parents/Caregivers	p. 30				
	Providing Questionnaires to Parents/Caregivers	p. 33				
	Creating Your Own Program Documents and Letters	p. 36				
	Ways to Provide Questionnaires	p. 40				
II.	ENTERING QUESTIONNAIRE DATA INTO ASQ ONLINE					
	Entering Questionnaire Results Using Long or Short Form	p. 41				
	Entering Questionnaire Results via Family Access	p. 44				
	Accepting Questionnaires from Family Access	p. 49				
V.	INTERPRETING RESULTS AND NEXT STEPS					
	Information Summary	p. 52				
	Printing Completed Questionnaires and Information Summary Sheets	p. 54				
	Printing Completed Item Response Sheets for ASQ:SE-2	p. 58				
	Differences between ASQ-3 and ASQ:SE-2	p. 60				
	Follow-Up and Next Steps for Families and Teachers/Providers	p. 61				
	Engaging Families with ASQ-3 and ASQ:SE-2 Learning Activities	p. 65				
	Using ASQ Online Reports to Analyze Data	p. 67				
/ .	ASQ ONLINE HELP AND RESOURCES					
	ASQ Online Help	p. 73				



Kansas Kindergarten Readiness Resource Page	p. 75
Contacting the ASQ Online Support Team	p. 75



Welcome to ASQ Online!

We are excited to support use of *Ages & Stages Questionnaires®*, *Third Edition (ASQ-3)* and *Ages & Stages Questionnaires®*: *Social-Emotional, Second Edition (ASQ:SE-2™)* to provide developmental and social-emotional screenings to all Kansas children birth through Kindergarten.

This step-by-step guide provides instructions to help you get up and running quickly with ASQ Online, the web-based screening management system that is used to collect and report ASQ-3 and ASQ:SE-2 questionnaire data.

ASQ Online offers many benefits that will save you time and promote success in using ASQ-3 and ASQ:SE-2, including:

- Accurate implementation
 - o Automated questionnaire selection to ensure use of the correct age interval every time
 - Elimination of scoring errors with automated scoring
- Streamlined communication with parents/caregivers who complete ASQ-3 & ASQ:SE-2 through Family Access:
 - Welcome page you tailor with your school's information
 - Easy link to share with parents/caregivers for online access
 - User-friendly, mobile-optimized website that makes it easy for parents/caregivers to complete
 - Clear notification when results are submitted
- Complete child record for each student that includes contact information, results, and follow-up plans
- Optimized data management so you can review results, plan, and export data
- Online data security you can trust
- Easy-to-generate reports to meet program needs easily and flexibly

We hope this guide will help you use ASQ Online and support your success and your work on behalf of Kansas children and families.

We welcome you to a community of engaged, active ASQ users who are dedicated to the healthy growth and development of young children. Please join us at www.agesandstages.com.



I. GETTING STARTED

Logging in to ASQ Online

You should have received an email from <u>donotreply@asqonline.com</u> with your username and steps to follow to create a password. If you did not receive an email, please email <u>implementation@brookespublishing.com</u>.

1. To log in, click the "activate your account" link from the email message.



2. Create your password at www.asqonline.com by entering it twice on the Reset Your Password page.



If you receive an error message that says, "The link to create or reset your password has expired. You can click on this <u>link</u> to enter in your username and reset your password," click the hyperlink and proceed to set a password. You also may go to <u>www.asqonline.com</u> and select "Forgot Password."

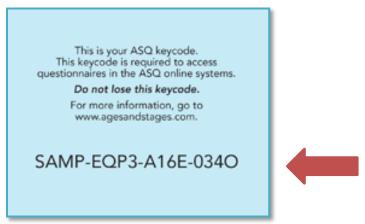




Entering Keycodes

An ASQ keycode is a unique 16-character code that enables you to access specific ASQ content in your online account. You will need to enter <u>separate keycodes</u> to access different products and different languages in ASQ Online—for example, you use one unique keycode to unlock *ASQ-3 English* and a different keycode to unlock *ASQ-3 Spanish* content.

One ASQ keycode sticker (see below) is affixed to each box of ASQ-3 or ASQ:SE-2 questionnaires as well as each ASQ-3 Learning Activities and ASQ:SE-2 Learning Activities & More book. Once you enter the keycode in ASQ Online, you will be able to use the associated ASQ questionnaires, materials, documents, learning activities, and handouts.



To enter your keycode(s) in ASQ Online:

- 1. Log in to www.asqonline.com with your username and password.
- 2. From the main menu select "Program."
- 3. Select the "Add" tab next to "Keycodes."



- 4. Enter the 16-character keycode, including the hyphens.
- 5. Click the "Save" button.



For more information about purchasing ASQ products, visit http://agesandstages.com/ks/.



Creating Users

As the designated Program Administrator, you have the most powerful role. Program Administrators can create additional users who should have access to the program. These users can be assigned the role of Program Administrator, Provider, or Reviewer. Each role is outlined below.

The <u>Program Administrator</u> role is designed for those who will be responsible for overseeing the account or program. Program Administrators can create program users, create and edit Child Profiles, assign Child Profiles to Providers, enter screening data, create and manage program documents and packets, manage Family Access, and generate reports.

The <u>Provider</u> role is designed for teachers, specialists, and others who work directly with children. Providers can create and edit Child Profiles, enter screening data, generate and download documents and groups of documents, and generate reports.

The <u>Reviewer</u> role is designed for users such as program directors and school superintendents who need to review aggregate reports on children's progress but should not see individual child data. Reviewers can generate reports but cannot view, add, edit, or delete specific child records or screenings.

The table that follows summarizes the functions of all three roles and compares their access levels.

	Program Administrator	Provider	Reviewer
Access Level	Has access to all children in program.	Only has access to children assigned to user.	Can view reports for all children in program or children assigned to user.
Enter Questionnaire Results	\checkmark	✓	×
Review Questionnaire Results	\checkmark	✓	×
Generate Reports	\checkmark	✓	\checkmark
Set up Family Access	\checkmark	×	×
Accept Questionnaires via Family Access	\checkmark	×	×
Create Users	\checkmark	×	×
Assign Students to Teachers	\checkmark	×	×
Create Program Documents and Packets	✓	×	×
Create Individual Documents and Packets	✓	✓	×

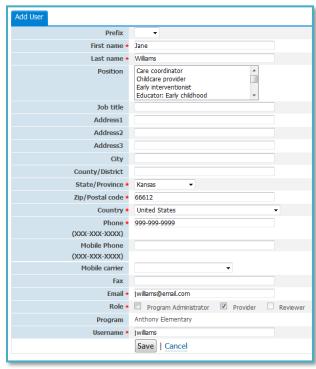


To create a user for your program:

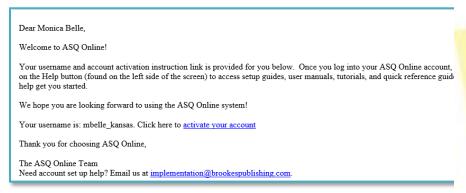
- 1. From the main menu select "Program."
- 2. Click the Quick Link for "Add Program User."



3. Enter the user's name and contact information, and select their user role. Required fields are marked with an asterisk. **NOTE:** Be sure the e-mail address is correct—it will be used to send login information.



- 4. Select and enter a username for the user. Typical usernames consist of the user's first initial and last name (e.g., jwilliams).
- 5. Click the "Save" button.
- 6. The user will receive an email with their login information and a link to set up their password.



Quick Tip: The user will receive the email from donotreply@asgonline.com.
Tell the user to check their spam/junk mail folder for the email.

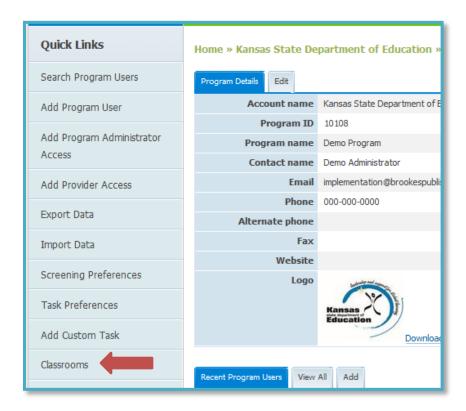


If you or another user need district-level access or access to multiple programs, contact your Account Administrator.

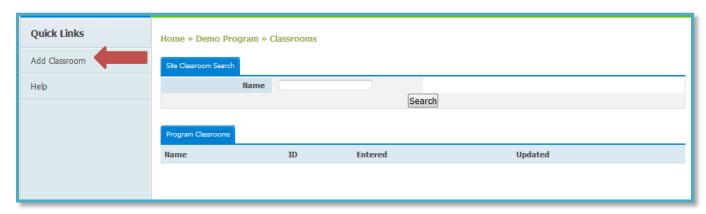
Setting Up Classrooms

As administrator, you can create classrooms and assign child records to a classroom. Program Administrators can search for and generate reports on every classroom in the program, and Providers can search for and generate classroom reports for children to whom they are assigned. To create a classroom:

- 1. From the main menu select "Program."
- 2. Select the Quick Link for "Classrooms."

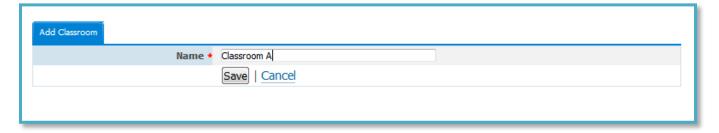


Select the Quick Link for "Add Classroom."

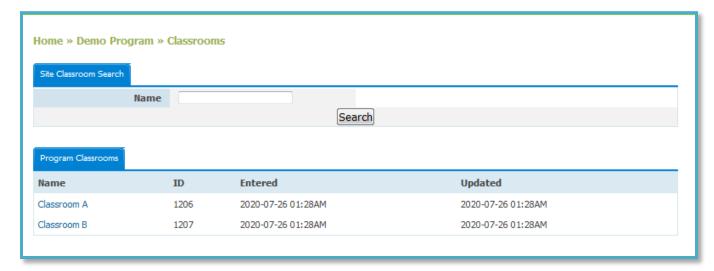


4. Enter the name for your classroom in the field provided and click "Save".



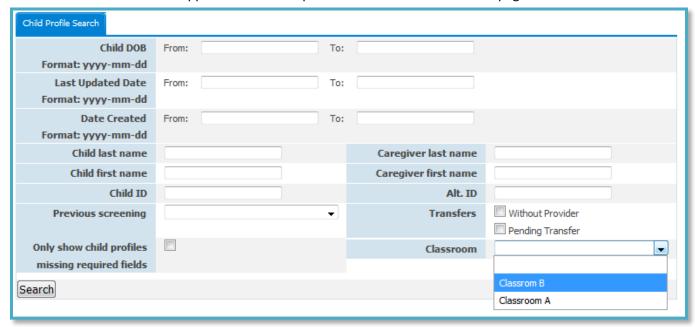


5. Once your classrooms have been created, you will see a list of them under the "Program Classrooms" tab. Click the classroom name to make edits to or delete the classroom.

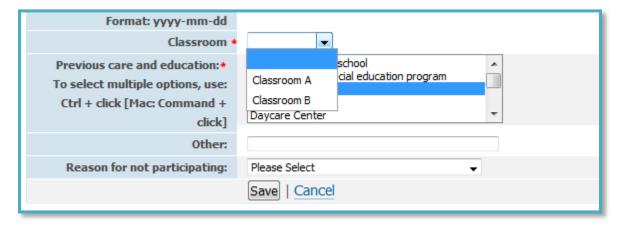




The classroom fields will also appear as a search option on the Child Profile Search page.



To assign a child to a classroom, edit the child profile, select the classroom option, and click "Save".



Required Child Profile Fields

As Program Administrator, you have the ability to decide which child profile fields are required or not. You can also select whether the field will be required in Family Access. There are certain fields that must be required. Those include:

- Child First Name
- Child Last Name
- Child DOB
- Weeks premature
- Gender
- Address 1
- City



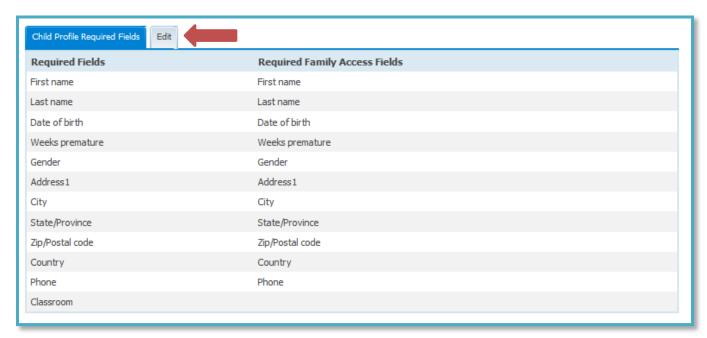
- State/Province
- Zip/Postal code
- Country
- Phone

There are some Child Profile fields that are not included in Family Access by default. Those fields include:

- Alt ID
- Status
- Parent/caregiver consent on file
- Classroom

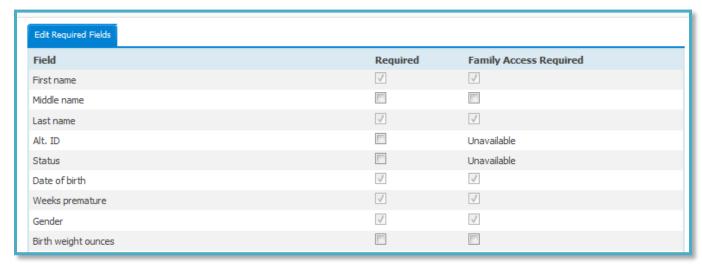
To make Child Profile fields required or not required:

- 1. From the main menu select "Programs."
- 2. Scroll down the page until you see the "Child Profile Required Fields" tab. You will see a list of the current Required Fields and current Required Family Access Fields.
- 3. Select the "Edit" tab.

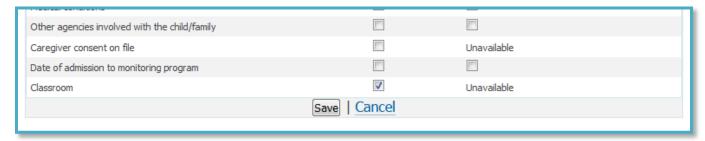


4. Check the box next to the Child Profile field to make it a required field. To make the Child Profile field a nonrequired field, uncheck the box. If the box is grayed out, you do not have the option to make the field nonrequired.





5. Once you have made your selections, click "Save".



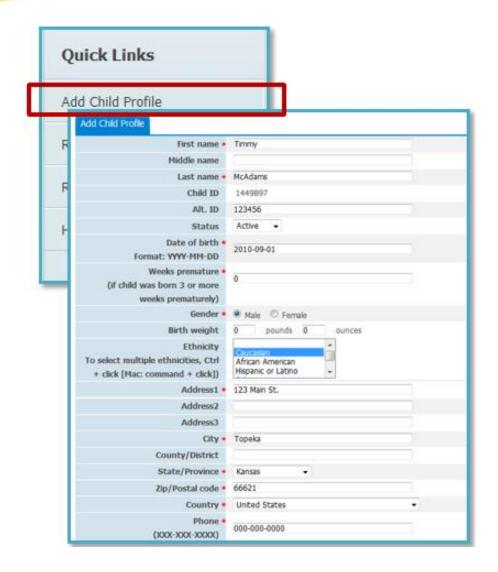
Creating Child & Caregiver Profiles

Once you have entered the keycodes for your program and created users, the next step is to create the Child and Caregiver Profiles. There are three ways to create Child Profiles and Caregiver Profiles in ASQ Online: Manually create Child and Caregiver profiles, import Child and Caregiver profile data, or have caregivers use Family Access to complete the Child and Caregiver profile information.

To add a new Child Profile:

- 1. From the main menu select "Child Profiles."
- 2. Select the Quick Link for "Add Child Profile."





- 3. Enter the child's information, taking care to submit correct information that matches your student information system and other data submissions.
- 4. Required fields are marked with an asterisk.

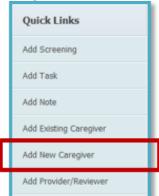
NOTE:

- Enter the child's Ethnicity if available. You may select multiple options.
- 5. Click "Save" once you have entered the required information in the Child Profile.

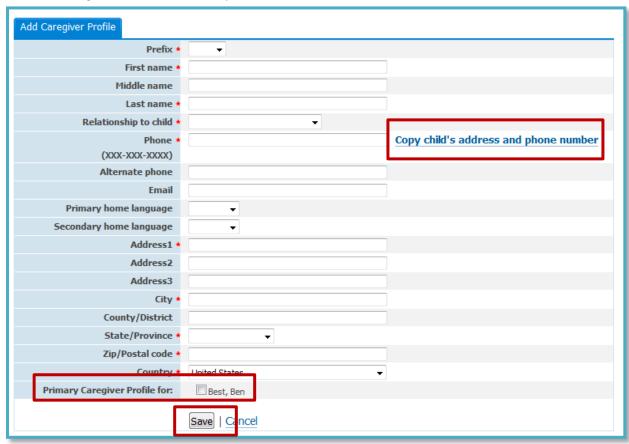


To enter a new Caregiver Profile for a child:

1. Select the Quick Link for "Add New Caregiver."



2. Enter the caregiver's information. Required fields are marked with an asterisk.



- 3. Click "Copy child's address and phone number" if the caregiver's phone number and address are the same as the child's. This will automatically fill in the information from the Child Profile.
- 4. Click the checkbox for "Primary Caregiver Profile for" to confirm the associated child.
- 5. Click the "Save" button.

NOTE: You can add additional Caregivers for a Child Profile as necessary. If you work with siblings or students who share the same caregiver, you can add an existing Caregiver Profile to another Child Profile.



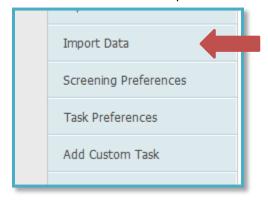
Importing Child & Caregiver Information (Optional)

As Program Administrator, you have the option to import child and caregiver information directly into your ASQ Online program from either PowerSchool, Skyward, Go Edustar, or another database system. This saves time that would be used to individually enter the child and caregiver data. It also improves data quality by ensuring ASQ Online demographic data matches data in your student information system and other data submissions.

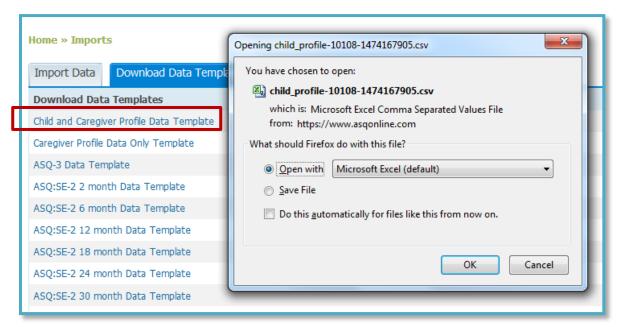
NOTE: Importing data is optional. When you use Family Access, the caregiver will provide the demographic data needed for the child and caregiver.

To import Child and Caregiver data into ASQ Online:

- 1. From the main menu select "Program."
- 2. Select the Quick Link for "Import Data."

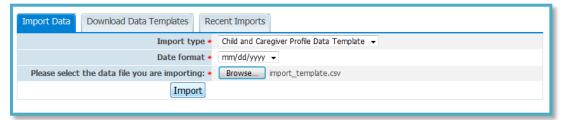


- 3. Select the tab for "Download Data Templates."
- 4. Click the "Child and Caregiver Profile Data Template" link, and save the template file to your computer.

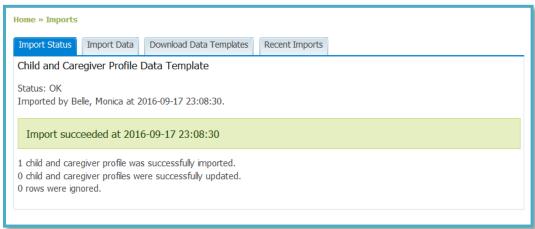




- 5. Enter the data or format the data from your database management system into the template. Review the list of fields and correct formats in the ASQ Online Import Guide on pages 19–21 below. See sample import.csv for a sample import file to use as a guide.
- 6. Once you finish adding data to your template file, save the file. **NOTE:** The file should be in a .csv (comma separated value) format.
- 7. When you are ready to import, on the main menu choose "Program." Then select the Quick Link for "Import Data."



- 8. From the "Import type" dropdown menu shown above, select "Child and Caregiver Profile Data Template."
- 9. From the "Date format" dropdown menu shown above, select "mm/dd/yyyy."
- 10. Click "Browse," and select the .csv file you wish to import.
- 11. Click "Import."
- 12. Once the data have been imported successfully, ASQ Online will provide a confirmation message with the number of records imported as shown in the next image. If there are any errors, the error message will display the type of errors that occurred. Once you fix the errors in your import file, you can import the data again.





The ASQ Online Import Guide that follows provides a useful summary of instructions.

Child ID No Text 123456 Last Name Yes Text McAdams Middle Name No Text Text McAdams Middle Name No Text Timmy Status Yes Active Active Active Active Active Active Profiles. DOB Yes Make sure "0" is in front of single-digit months and days. Profiles. No Text DOB No Text Leave blank. Male Female Ethnicity No Caucasian African American Hispanic or Latino Asian Middle-Eastern Native American Hawaiian Pacific Islander Other Unknown Address1 No Text Address2 No Text Topeka Leave blank. Alia Freican American	Field Name	Required*	Format/Options	Example	Special Instructions
Child ID No Text 123456 Last Name Yes Text McAdams Middle Name No Text Text McAdams Middle Name No Text Timmy Status Yes Active Active Active Active Active Active Active Active O9/01/2010 Make sure "0" is in front of single-digit months and days. Weeks Premature Yes Number O Enter 0 if the child was not premature. Adjusted Age No Text Male Female Ethnicity No Caucasian African American Hispanic or Latino Asian Middle-Eastern Native American Hawaiian Pacific Islander Other Unknown Address1 No Text Address2 No Text Leave blank. See example. Address2 No Text Address3 No Text Topeka County/District No Text Kansas	Program	No	Text		Leave blank.
Alt ID No Text 123456 Last Name Yes Text McAdams Middle Name No Text Timmy Status Yes Active Archived Active Profiles. DOB Yes mm/dd/yyyy 09/01/2010 Make sure "0" is in front of single-digit months and days. Weeks Premature Yes Number 0 Enter 0 if the child was not premature. Adjusted Age No Text Ethnicity No Caucasian African American Hispanic or Latino Asian Middle-Eastern Native American Hawaiian Pacific Islander Other Unknown Address1 Yes Text 123 Main St. Import to update Child Profiles. McAdams 12456 McAdams 12456 McAdams 125456 McAdams 125456 McAdams 125456 McAdams 125456 McAdams 125456 Make sure "0" is in front of single-digit months and days. Make sure "0" is in front of single-digit months and days. Make sure "0" is in front of single-digit months and days. Make sure "0" is in front of single-digit months and days. Make sure "0" is in front of single-digit months and days. Make sure "0" is in front of single-digit months and days. Caucasian, African African African American Hack and days. Male Female Male Profiles. Caucasian, African American American Hispanic or Latino Asian Middle-Eastern Native American Hawaiian Pacific Islander Other Unknown Address1 Yes Text 123 Main St. Address2 No Text 123 Main St. City Yes Text Topeka 125 Mansas	Program ID	No	Number		Leave blank.
Last Name Yes Text McAdams Middle Name No Text First Name Yes Text Timmy Status Yes Active Archived Active Profiles. DOB Yes mm/dd/yyyy 09/01/2010 Make sure "0" is in front of single-digit months and days. Weeks Premature Yes Number 0 Enter 0 if the child was not premature. Adjusted Age No Text Leave blank. Gender Yes Male Female Ethnicity No Caucasian African American Hispanic or Latino Asian Middle-Eastern Native American Hawaiian Pacific Islander Other Unknown Address1 Yes Text 123 Main St. Address2 No Text 123 Main St. City Yes Text Topeka State/Province Yes Text Kansas	Child ID	No	Text		import to update Child Profiles, include the ASQ
Middle Name No Text Timmy Status Yes Active Active Active Profiles. DOB Yes mm/dd/yyyy 09/01/2010 Make sure "0" is in front of single-digit months and days. Weeks Premature Yes Number 0 Enter 0 if the child was not premature. Adjusted Age No Text Leave blank. Gender Yes Male Female Male Ethnicity No Caucasian African American Hispania or Latino Asian Middle-Eastern Native American Hawaiian Pacific Islander Other Unknown Address1 Yes Text 123 Main St. Address2 No Text County/District No Text County/District No Text State/Province Yes Text Kansas	Alt ID	No	Text	123456	
First Name Yes Active Active Archived Active Archived Active Archived Active Archived Active Archived	Last Name	Yes	Text	McAdams	
Status Yes Active Archived Active Double Archived Archived Archived Archived Archived Archived Archived Archived Profiles. Pos mm/dd/yyyy 09/01/2010 Make sure "0" is in front of single-digit months and days. Weeks Premature Yes Number 0 Enter 0 if the child was not premature. Adjusted Age No Text Leave blank. Gender Yes Male Female Male Ethnicity No Caucasian African American Hispanic or Latino Asian Middle-Eastern Native American Hawaiian Pacific Islander Other Unknown Address1 Yes Text 123 Main St. Address2 No Text Address3 No Text City Yes Text Topeka County/District No Text State/Province Yes Text Kansas	Middle Name	No	Text		
Archived Profiles. DOB Yes mm/dd/yyyy 09/01/2010 Make sure "0" is in front of single-digit months and days. Weeks Premature Yes Number 0 0 Enter 0 if the child was not premature. Adjusted Age No Text Leave blank. Gender Yes Male Female Male Ethnicity No Caucasian African American Hispanic or Latino Asian Middle-Eastern Native American Hawaiian Pacific Islander Other Unknown Address1 Yes Text 123 Main St. Address2 No Text Address3 No Text County/District No Text County/District No Text State/Province Yes Text Kansas	First Name	Yes	Text	Timmy	
Weeks Premature Yes Number O Enter 0 if the child was not premature. Adjusted Age No Text Leave blank. Gender Yes Male Female Ethnicity No Caucasian African American Hispanic or Latino Asian Middle-Eastern Native American Hawaiian Pacific Islander Other Unknown Address1 Yes Text 123 Main St. Address3 No Text County/District No Text County/District Yes Text Topeka Inter 0 if the child was not premature. Caucasian, African American American Male Caucasian, African American American Male Caucasian, African American American Male Caucasian, African American Male Caucasian, African American Multiple options by entering ";" between each. See example. Yes Text 123 Main St. Topeka County/District No Text Kansas	Status	Yes		Active	
Adjusted Age No Text Leave blank. Gender Yes Male Female Ethnicity No Caucasian African American Hispanic or Latino Asian Middle-Eastern Native American Hawaiian Pacific Islander Other Unknown Address1 Yes Text 123 Main St. Address3 No Text City Yes Text Topeka Caucasian; African American Hispanic or Latino Asian Middle-Eastern Native American Hawaiian Pacific Islander Other Unknown Text Address2 No Text City Yes Text Topeka County/District No Text State/Province Yes Text Kansas	DOB	Yes	mm/dd/yyyy	09/01/2010	
Gender Yes Male Female Male Ethnicity No Caucasian African African American Hispanic or Latino Asian Middle-Eastern Native American Hawaiian Pacific Islander Other Unknown Address1 Yes Text 123 Main St. Address2 No Text Address3 No Text City Yes Text Topeka Caucasian; African American American American wiltiple options by entering ";" between each. See example. Address3 Topeka County/District No Text State/Province Yes Text Kansas	Weeks Premature	Yes	Number	0	Enter 0 if the child was not premature.
Ethnicity No Caucasian African American Hispanic or Latino Asian Middle-Eastern Native American Hawaiian Pacific Islander Other Unknown Address1 Yes Text Address2 No Text Address3 No Text City Yes Text Topeka Female Caucasian; African American multiple options by entering ";" between each. See example. 123 Main St. Topeka Topeka County/District No Text State/Province Yes Text Kansas	Adjusted Age	No	Text		Leave blank.
African American Hispanic or Latino Asian Middle-Eastern Native American Hawaiian Pacific Islander Other Unknown Address1 Yes Text 123 Main St. Address2 No Text Address3 No Text City Yes Text Topeka County/District No Text State/Province Yes African American Hispanic or Latino Asian Middle-Eastern Native American Hawaiian Pacific Islander Other Unknown 123 Main St. Topeka Topeka Kansas	Gender	Yes		Male	
Address2 No Text Address3 No Text City Yes Text Topeka County/District No Text State/Province Yes Text Kansas	Ethnicity	No	African American Hispanic or Latino Asian Middle-Eastern Native American Hawaiian Pacific Islander Other		multiple options by entering ";" between each.
Address3 No Text Topeka City Yes Text Topeka County/District No Text State/Province Yes Text Kansas	Address1	Yes	Text	123 Main St.	
City Yes Text Topeka County/District No Text State/Province Yes Text Kansas	Address2	No	Text		
County/District No Text State/Province Yes Text Kansas	Address3	No	Text		
State/Province Yes Text Kansas	City	Yes	Text	Topeka	
	County/District	No	Text		
Zip/Postal Code Yes Text 66621	State/Province	Yes	Text	Kansas	
	Zip/Postal Code	Yes	Text	66621	



Field Name	Required*	Format/Options	Example	Special Instructions
			66621-4521	
Country	Yes	Text	United States	
Phone	Yes	XXX-XXX-XXXX	000-000-0000	
Classroom ID	No			Leave blank. But if using import to update existing Child Profiles, include Classroom ID.
Classroom	No	Text	Morning Classroom	The options are based on what classrooms you have set up as an Administrator
Previous care and education	Yes	School/District preschool School/District special education program Head Start Early Head Start Daycare Center Daycare In-Home Private Preschool Home care with parent, family member or friend Other (please describe)	Head Start	Can choose multiple options.
Other	No	Text	Private Homecare	If "Other (please describe below)" is selected, enter information here.
Caregiver ID	No			Leave blank. If using import to update existing Caregiver Profiles, include ASQ Online Caregiver IDs.
Caregiver Prefix	No	Mr. Mrs. Ms. Miss Dr.	Mrs.	
Caregiver First Name	Yes		Mary	
Caregiver Middle Name	No			
Caregiver Last Name	Yes		McAdams	
Relationship to Child	Yes	Mother Father Grandparent or other relative Foster parent Guardian Teacher Child care provider Other	Mother	
Caregiver Phone	Yes	xxx-xxx-xxxx	000-000-0000	
Caregiver Alternate Phone	No	xxx-xxx-xxxx	000-000-0000	
Caregiver Email	No	Text	mary@gmail.com	Must be valid email address.



Field Name	Required*	Format/Options	Example	Special Instructions
Primary Caregiver	Yes	Yes No	Yes	Enter yes for all child profiles.
Caregiver Address1	Yes	Text	123 Main St.	
Caregiver Address2	No	Text		
Caregiver Address3	No	Text		
Caregiver City	Yes	Text	Topeka	
Caregiver County/District	No	Text		
Caregiver State/Province	Yes	Text	Kansas	Use full State name.
Caregiver Zip/Postal Code	Yes	Text	66621	Can also use format 66621- 1234
Caregiver Country	Yes	United States	United States	

^{*}Note: As Administrator, you have the ability to mark certain demographic fields as required/not required. See Section "Required Fields" on page 12 for more information.

Assigning Child Profiles to Providers

If you have created or imported Child Profile and Caregiver Profile data, you will need to assign the Child Profiles to the Providers in your program. There are two ways to assign a Child Profile: Go to a Provider's user profile and assign one or more Child Profiles to that Provider; or go to a child's profile and assign one or more Providers to that child. Once a Provider has been assigned to a Child Profile, he or she will be able to edit the Child Profile, enter screening data, create tasks, add/edit Caregiver Profiles, and generate reports.

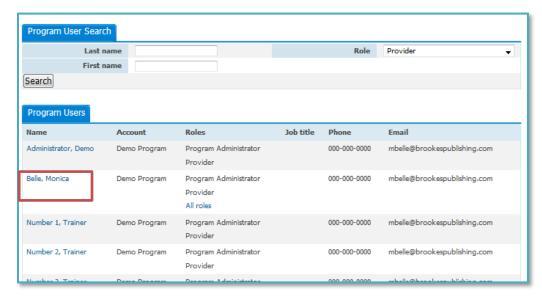
To assign one or more Child Profiles to a Provider:

- 1. From the main menu select Program.
- 2. Select the Quick Link for "Search Program Users."

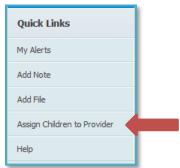


3. Search for the Provider by last name and/or first name. Click the Provider name from the list.

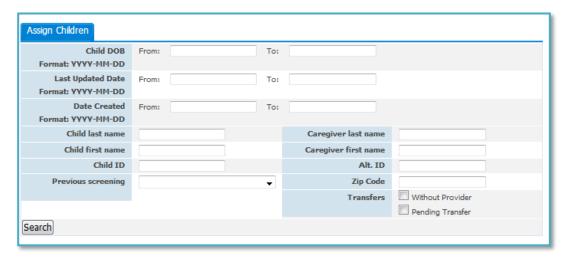




4. Select the Quick Link for "Assign Children to Provider."

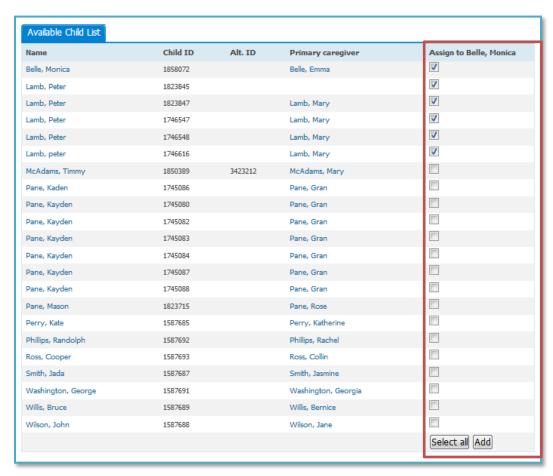


5. Enter any search criteria to narrow down the list of Child Profiles, or leave blank to see the entire list of Child Profiles in your program.



6. Select the checkbox next to the child to assign that child to the Provider. To assign all children in the list to the Provider, click the "Select All" button at the bottom below the checkboxes.



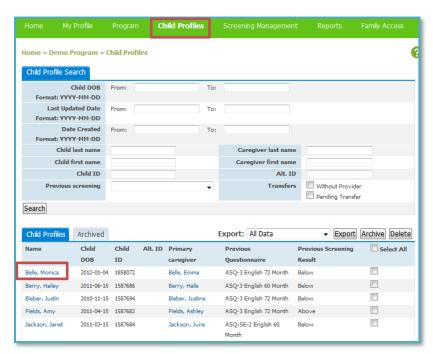


7. Once you have made all selections, click the "Add" button as shown in the image above. When the Provider logs in to ASQ Online, they will see the assigned children under the Child Profiles section.

To assign one or more Providers to a Child Profile:

- 1. From the main menu select "Child Profiles" as shown in the image below.
- 2. Click the child's name in the list on the "Child Profiles" tab as shown.

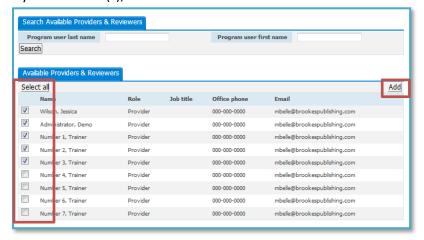




3. Select the Quick Link for "Add Provider/Reviewer."



4. Select the checkbox next to the Provider. To select all Providers listed, click the "Select all" button. Once you have made your selection(s), click the "Add" button.





About Family Access

Family Access is ASQ Online's questionnaire completion system for parents, guardians, and other caregivers. Family Access allows your program to create a customizable webpage where you can have parents/caregivers complete ASQ-3 and ASQ:SE-2 for their children online, which makes sharing this information convenient and easy for parents/caregivers.

Here's a step-by-step look at how Family Access works:



The Program Administrator sets up the Family Access page.



STEP 4

The Program Administrator reviews and accepts the questionnaires and assigns them to the appropriate

teacher.



Once a Family Access page has been created, a unique URL is available that can be emailed to parents, posted on a web page, placed on a flyer, or shared in any way that is convenient for the program/school/teacher.



SIEP 5

After reviewing the information summary sheet and questionnaire, the teacher discusses results and next steps with the caregiver.

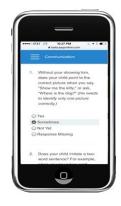


The parent visits the Family Access page to print the questionnaire, do the activities with their child, complete the questionnaire(s) and enter their responses.





Family Access is mobile friendly, so parents/caregivers can access the web page via a smartphone or mobile tablet.







Setting Up Family Access

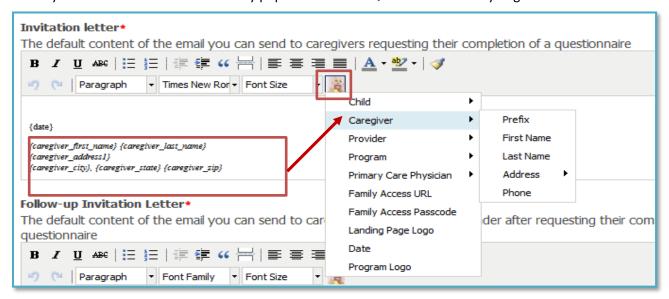
To create a Family Access web page:

- 1. From the main navigation menu select "Family Access."
- 2. On the left menu, under "Create Web Page," select the option for the desired questionnaire.





3. To print or email an invitation letter to the parent/caregiver, you can use the default "Invitation letter" or edit it to include your program's details. The letter and other Family Access components allow you to enter dynamic content that automatically populates from ASQ Online whenever you generate the letter.



- 4. To select which dynamic content you want to insert, click the icon of the baby (in the small red box in the image above).
- 5. Edit how your program address will appear on the Family Access web page. Default dynamic content will appear but can easily be changed.

```
Program address*

This will be shown to caregivers when they first visit your web page. Preview the program address

B I | D | D | D | D |

{program_name} |

{program_phone} |

{program_email} |

{program_address} |

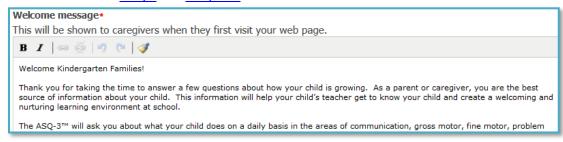
{program_address} |

{program_city}, {program_state} {program_zip} |

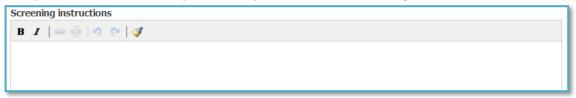
{program_website}
```



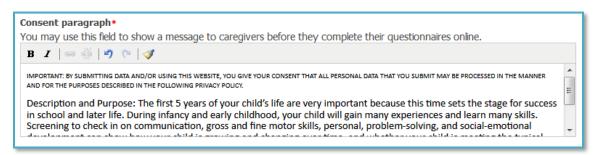
6. Parents/caregivers will see the "Welcome message" when they first visit your web page. The Kansas State Department of Education (KSDE) has provided sample language to use to welcome Kansas families. It is available for both ASQ-3 and ASQ:SE-2.



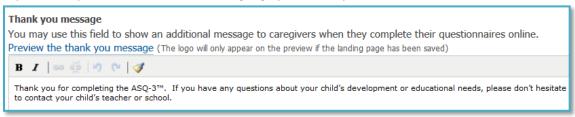
7. Enter any additional information you wish to provide on the "Screening instructions" screen.



8. The "Consent paragraph" field is automatically populated with standard language provided by KSDE (Click here). Contact KSDE for permission prior to adding to this language.

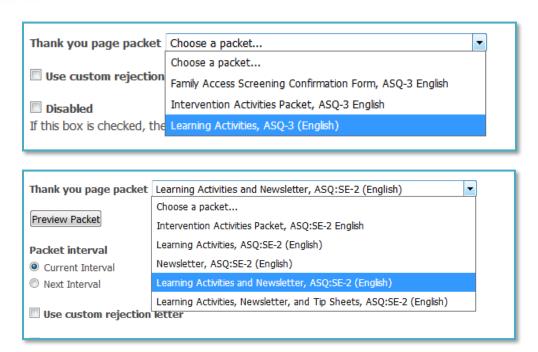


9. Use the "Thank you message" field to show an additional message to parents/caregivers once they complete the questionnaire. Standard language provided by KSDE is available for <u>ASQ-3</u> and <u>ASQ:SE-2</u>.



10. If you have a keycode for ASQ learning activities, include a link on the Family Access page for parents/caregivers to download them. From the "Thank you page packet" dropdown menu, select the Learning Activities packet for either ASQ-3 (shown in the first image below) or ASQ:SE-2 (second image below).



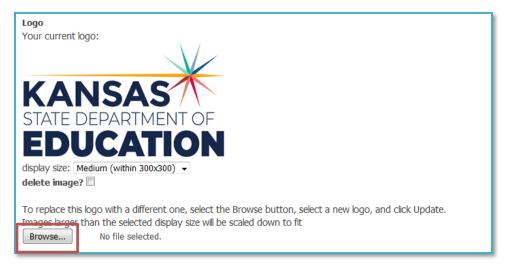


11. If you want all Program Administrators to be able to edit the Family Access landing page and review completed questionnaires that come in through Family Access, mark the "Shared" checkbox as shown below. **NOTE:** The landing page cannot be unshared once you have shared it.

☐ Shared

If this box is checked, the landing page will be useable by all other program administrators. Once shared, it cannot be unshared.

12. Upload a logo that will appear on the Welcome and Thank You pages of your Family Access. You can upload your own logo or use the Kansas State Department of Education logo (available here). Click "Browse" to upload the logo and select "Medium (within 300 x 300)" for the display size.



13. You also have the option to display footer images at the bottom of the Welcome and Thank You pages. Click "Browse" to upload footer images.



14. Click "Update" when you have entered all the information for Family Access. You will now see a URL for your Family Access page (shown in the large red box below) that can be shared with families.



- 15. Click "Show" (left red arrow in the image above) to preview what your Family Access page looks like.
- 16. To make changes to your Family Access page at any time, select the "Edit" link (right red arrow in the image above).

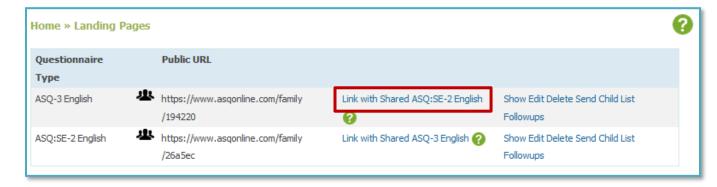
Linking ASQ-3 and ASQ:SE-2 Family Access Pages

You have the ability to link your ASQ-3 and ASQ:SE-2 Family Access pages so parents/caregivers can complete both questionnaires using one link. When the ASQ-3 and ASQ:SE-2 pages are linked, parents/caregivers will be presented with a landing page with the following options:

- I am completing both the ASQ-3[™] and ASQ:SE-2[™] questionnaires.
- I am completing the ASQ-3[™] questionnaire.
- I am completing the ASQ:SE-2™ questionnaire.
- I have already completed both the ASQ-3™ English and ASQ:SE-2™ English via paper and am ready to enter my data.

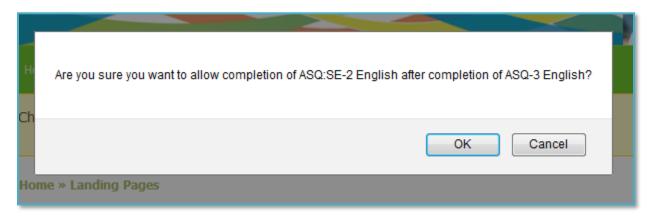
If a parent/caregiver selects the option to complete both questionnaires, they will enter the child's and parent's/caregiver's demographic information once, complete the ASQ-3 questionnaire, and then complete the ASQ:SE-2 questionnaire. To link the ASQ-3 and ASQ:SE-2 Family Access pages:

- 1. Make sure you have already created your individual ASQ-3 and ASQ:SE-2 pages.
- 2. From the main navigation menu select "Family Access."
- 3. Select the "Link with Shared ASQ:SE-2 English" option.





4. You will see a confirmation message (shown in the image below) that asks if you are sure you want to allow completion of ASQ:SE-2 after ASQ-3. Click "OK."



5. The pages will now be linked and you will be able to send the parent/caregiver one URL to complete both questionnaires. If you have keycodes for other languages (Spanish, French), you will also be able to link the ASQ-3 and ASQ:SE-2 pages.



II. PREPARING FOR QUESTIONNAIRE COMPLETION

To prepare for questionnaire completion, you will need to be able to:

- Introduce parents/caregivers to ASQ
- Provide parents/caregivers with questionnaires

The sections that follow provide detailed information and specific suggestions.

Introducing ASQ-3 and ASQ:SE-2 to Parents/Caregivers

Parents/caregivers will be more comfortable about and engaged in screening when they understand what it's for and how it works. Here are some key areas to cover with parents/caregivers when you introduce ASQ-3 and ASQ:SE-2 and ask them to participate.

ASQ-3	ASQ:SE-2
1. Share the purpose of screening.	1. Share the purpose of ASQ:SE-2.
Parents/caregivers may worry about participating in a screening program. Some may be new to the idea; others might fear that	 Here are some things you can say: "ASQ:SE-2 provides a quick check of your child's social-emotional development."



their child will be labeled. Here are some things you can say:

- "ASQ-3 provides a quick check of your child's development."
- "Your answers show your child's strengths and any areas in which your child may need more help or practice."
- "The information you provide will be helpful in determining whether your child needs further assessment."

2. Give parents/caregivers guidance and help them feel prepared to complete a screening successfully.

Completing the ASQ-3 questionnaire is simple, but parents/caregivers who are doing so for the first time will appreciate these tips:

- "Try each activity with your child before you mark a response."
- "Make this a game that's fun for you and your child."
- "Make sure your child is rested and fed before you start."
- "Review the <u>list of items</u> needed to complete the questionnaire before you start."

Also review *Important Points to Remember* on the questionnaire.

3. Explain how ASQ-3 works.

Describe the five developmental areas of ASQ-3, the items within these areas, and the Overall section. You might say:

- "Your child may be able to do some, but not all, of the items."
- "Here are the five areas of development we'll look at on the ASQ-3:"
 - "Communication refers to your child's language skills—both what your child understands and what they can say."
 - "Gross Motor is how your child uses their arms, legs, and other large muscles for sitting, crawling, walking, running, and other activities."
 - 3. "Fine Motor is your child's hand and finger movement and coordination."

- "The information on this questionnaire is confidential. I will not share the information with anyone without your consent."
- "Your answers show your child's social-emotional strengths as well whether there are behaviors you'd like to talk about."
- "Your answers help me know what type of information I can gather for you."
- "Your answers help me get to know your child better and show how I can provide support in the classroom."
- "If you have questions or concerns about any of your child's behaviors that are beyond my knowledge, I can help you find other resources or agencies in our community that can help."

2. Review the Important Points to Remember at the top of the first page of the questionnaire.

Remind parents/caregivers to answer questions based on what they know about their child's behavior:

- "Answer the questions based on your child's usual behavior, not behavior when your child is sick, very tired, or hungry."
- "A parent or caregiver who knows your child well can complete ASQ:SE-2—this is someone who spends more than 15 to 20 hours a week with your child."

3. Explain the scoring system, and show the parent/caregiver where to mark their response.

- OFTEN OR ALWAYS: The child is performing the behavior frequently or all the time.
- SOMETIMES: The child is performing the behavior occasionally but not consistently.
- RARELY OR NEVER: The child is not performing the behavior or is performing it rarely.

4. Review the CONCERN column.

Encourage parents/caregivers to check their response first and then indicate whether the question reflects a concern about their child's behavior.

5. Review the Overall section.

Encourage parents/caregivers to respond to the open-ended questions at the end of the



- 4. "Problem Solving is how your child plays with toys and solves problems."
- 5. "Personal-Social is your child's self-help skills and interactions with others."
- "The Overall section asks questions about your child's development as a whole and any concerns you may have."

4. Review the three response options and what they mean.

ASQ-3 asks parents/caregivers to choose one of three possible answers. Here is a simple way to explain them:

- "YES means that your child is performing the skill."
- "SOMETIMES says that your child is just beginning to perform the skill or does it on occasion."
- "NOT YET indicates that your child is not yet performing the skill."

questionnaire by checking YES or NO and providing detail as appropriate.

Here are some additional resources on introducing parents/caregivers to screening, available on www.agesandstages.com. These family-friendly resources (available in English and Spanish) help parents/caregivers understand the purpose of screening and know what to expect. They'll get a Q&A with quick answers to common questions and links to valuable resources to support development.

- Ages and Stages For Parents Page
- ASQ for Parents Packet (English)
- ASQ for Parents Packet (Spanish)

When parents/caregivers finish completing a questionnaire, take a few moments to review what they can expect next:

- Let them know that you'll be in touch to share the results.
- Give them a time frame.

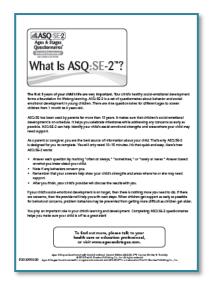


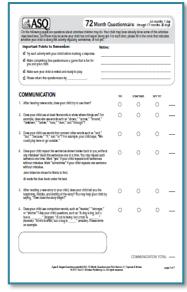
Providing Questionnaires to Parents/Caregivers

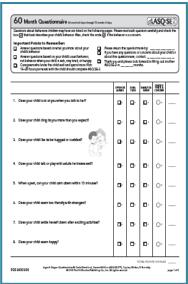
ASQ Online makes available several resources that can be used to help acquaint parents/caregivers with ASQ-3 and ASQ:SE-2, including an introduction letter, information about ASQ-3 and ASQ:SE-2, and a blank questionnaire for completion. You can print blank copies of these resources or create your own packet of materials.

Documents and blank questionnaires are available for printing in ASQ Online under the "Documents" section of Screening Management.







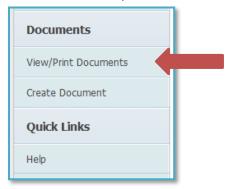


The 72 month questionnaire is not included with your *ASQ-3 Starter Kit* and must be printed from the online system. To print the 72 month questionnaire:

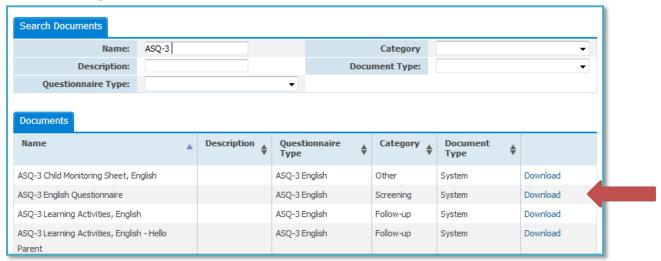
1. From the main menu select "Screening Management."



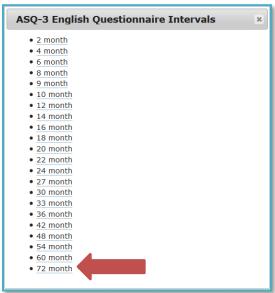
2. From the left menu under "Documents" select "View/Print Documents" (red arrow).



3. In the search field type "ASQ-3" to narrow down the list of documents. Select the "Download" link next to "ASQ-3 English Questionnaire" (red arrow).



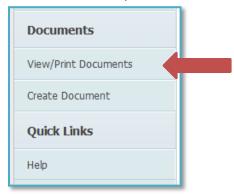
4. Select the 72 month ASQ-3 interval (red arrow) to print or save.



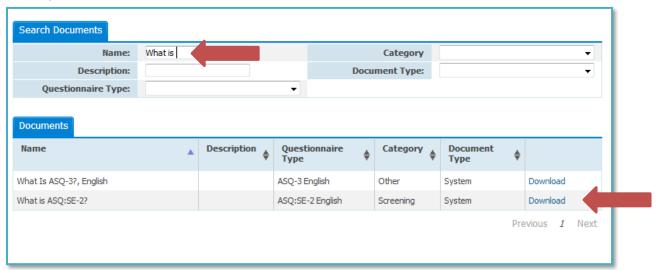


Follow these same steps to print the ASQ-3 60 month questionnaire and the ASQ:SE-2 60 month questionnaire. To print "What is ASQ-3?" or "What is ASQ:SE-2?" from ASQ Online:

- 1. From the main menu select "Screening Management."
- 2. From the left menu under "Documents" select "View/Print Documents."



3. To narrow down the list of documents, type "What is" in the search field (top red arrow in the image below). Select the "Download" link (bottom red arrow) next to either "What is ASQ-3?" or "What is ASQ:SE-2?"



In ASQ Online, you can print several forms and letters to share with parents and other caregivers. The two tables that follow list selected resources. The first table lists resources to help you introduce parents/caregivers to ASQ, and the second, resources to share once a screening is completed.

Resources for Introducing Parents/Caregivers to ASQ				
ASQ-3 Letters and Documents	ASQ:SE-2 Letters and Documents			
• What is ASQ-3?	What is ASQ:SE-2?			
 Parent Consent Form, ASQ-3 	 Parent Consent Form, ASQ:SE-2 			
 Parent Family Access Letter with URL, ASQ-3 	 Parent Family Access Letter with URL, ASQ:SE-2 			
 Parent Questionnaire Cover Letter, ASQ-3 	 Parent Questionnaire Cover Letter, ASQ:SE-2 			
Parent Welcome Letter, ASQ-3	Parent Welcome Letter, ASQ:SE-2			



Resources to Share with Parents/Caregivers Following ASQ Completion			
ASQ-3 Letters and Documents	ASQ:SE-2 Letters and Documents		
 Parent Feedback Letter: Typical, ASQ-3 	 Parent Feedback Letter, Typical, ASQ:SE-2 		
 Parent Feedback Letter: Monitoring, ASQ-3 	 Parent Feedback Letter, Monitoring, ASQ:SE-2 		
ASQ-3 Parent Conference Sheet	 ASQ:SE-2 Parent Conference Sheet 		
Intervention Activities	Intervention Activities		
Learning Activities	Learning Activities		

These documents are also available in Spanish if you have the Spanish keycode(s).

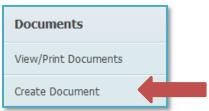
Creating Your Own Program Documents and Letters

As Administrator, you can create your own custom letters and documents in ASQ Online—for example, a welcome letter for parents/caregivers, or a custom consent form. You can insert dynamic content from the Child, Caregiver, and/or Program Profile.

Once you have created a program document, all users in your program will be able to view and download the document.

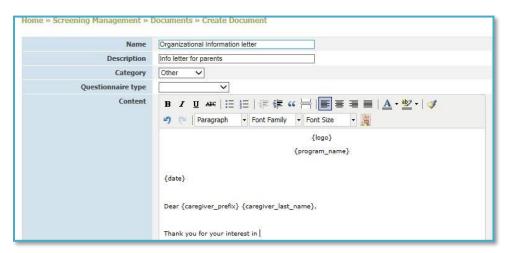
To create a program document:

- 1. From the top menu select "Screening Management."
- 2. From the left menu select the "Create Document" link (red arrow).

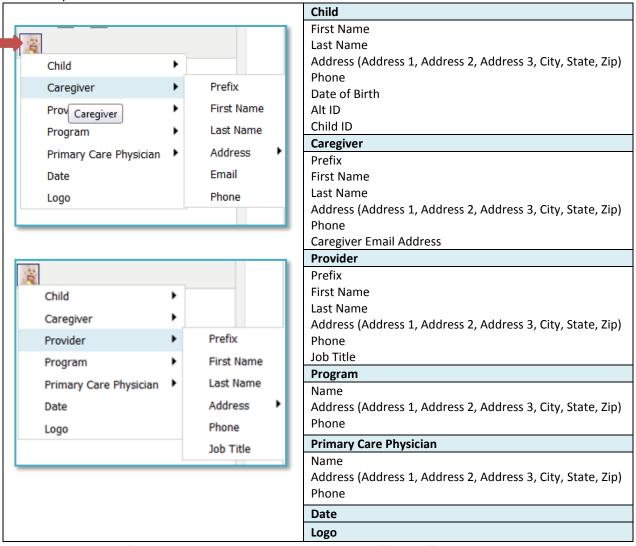


- 3. In the "Name" field, enter the title of your document.
- 4. In the "Description" field, enter an optional description of this document.
- 5. From the drop-down menu select the document category: Screening, Follow-up, or Other.
- 6. From the drop-down menu select a questionnaire type: ASQ-3 English/Spanish, or ASQ:SE-2 English/Spanish.
- 7. In the "Content" field, enter the text of your document and format it to your liking.





8. Click the icon of the baby (red arrow) and choose the dynamic content you wish to add. Here is a list of the dynamic content available for inclusion in documents:



9. When you have finished creating your document, click the "Submit" button.

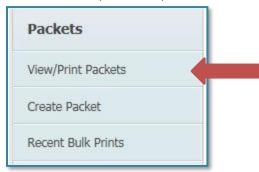


You also can print a set of materials using the system packets that exist in ASQ Online, or you can create your own packet of materials. The system packets in the following table are recommended for use with your parents/caregivers:

Screening, Initial (Intro to Parent/Caregiver), ASQ-3	Screening, Initial (Intro to Parent/Caregiver), ASQ:SE-2
 Parent Welcome Letter, ASQ-3 English Parent Questionnaire Cover Letter, ASQ-3 English What Is ASQ-3?, English Parent Consent Form, ASQ-3 English ASQ-3 English Questionnaire 	 Parent Welcome Letter, ASQ:SE-2 English Parent Questionnaire Cover Letter, ASQ:SE-2 English What is ASQ:SE-2? Parent Consent Form, ASQ:SE-2 English ASQ:SE-2 English Questionnaire

To generate a system packet:

- 1. From the main menu select "Screening Management."
- 2. Select the Quick Link for "View/Print Packets" (red arrow).

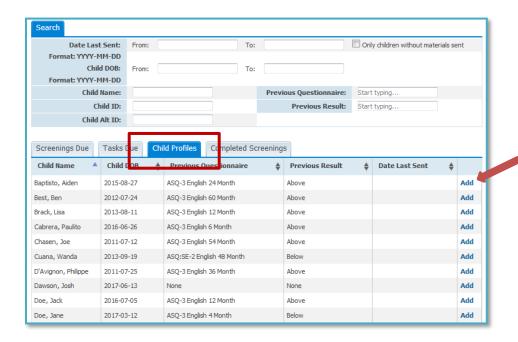


3. To narrow the list of packets, in the search box type "initial" (large red arrow):



- 4. To print, select the "Generate" link (small red arrow in the image above) next to the packet.
- 5. To see a list of children who are a part of your program, select the "Child Profiles" tab.
- 6. To add one or more children to your packet, click the "Add" link (red arrow). You can use the search options to find specific children.

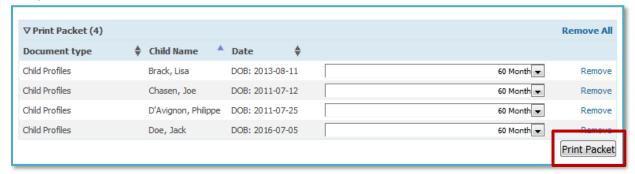




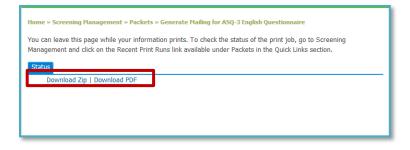
7. When you have made your selections, select the "Print Packet" link.



8. Review the list of children who will be included in the packet along with the recommended questionnaire interval. Click the "Print Packet" button.



9. To print or download the files to your computer, select either "Download Zip" or "Download PDF."





Ways to Provide Questionnaires

ASQ Online offers flexible options for providing questionnaires to parents/caregivers. Questionnaires can be completed online or on paper, independently or with assistance.

To have the parent/caregiver complete a questionnaire independently online:

- Send the questionnaire electronically by emailing the ASQ Online Family Access link to the child's parent/caregiver.
- Share a flyer with the link to ASQ Online Family Access. Send the information home in the child's folder, or give out the flyer at a parent night or other event.
- Ask the parent/caregiver to complete the questionnaire online at school.

To have the parent/caregiver complete a hard copy of the questionnaire independently:

- Send a printed copy of the questionnaire home for the parent/caregiver to complete and return.
- Ask the parent/caregiver to complete the questionnaire during a parent—child visit at school (slow start, back-to-school night, family education event).

If the parent/caregiver would benefit from help in completing the questionnaire, the parent/caregiver and teacher/provider can fill it out together.



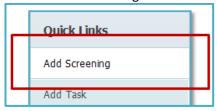
III. ENTERING QUESTIONNAIRE DATA INTO ASQ ONLINE

Entering Questionnaire Results Using Long or Short Form

If parents/caregivers complete the paper version of the ASQ-3 and ASQ:SE-2 questionnaires, you, your teachers/providers, or other designated staff can easily enter the responses into ASQ Online.

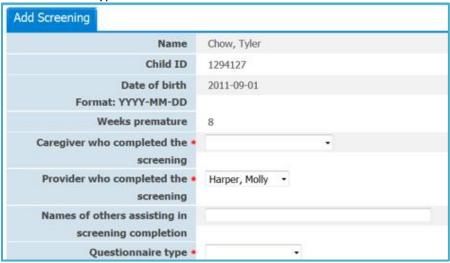
To enter questionnaire results for a child:

- 1. From the main menu select "Child Profiles." Search for the name of the child whose results you want to enter.
- 2. Select the Quick Link for "Add Screening."





- 3. On the "Add Screening" tab, click the appropriate drop-down menus or fields to:
 - select the "Caregiver who completed the screening."
 - choose the "Provider who completed the screening."
 - enter "Names of others assisting in screening completion" (optional).
 - select "Questionnaire type."



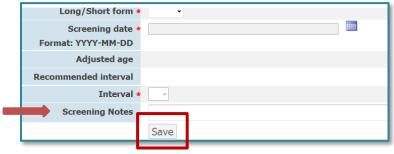
- 4. Select whether you want to enter data using the long form (includes the ASQ question text) or the short form (a 1-page quick data entry form).
 - If you are using the long form, enter the questionnaire response for each question. ASQ Online will automatically display the score.
 - If you wish to enter additional notes, selecting the "note" icon lets you choose that option.
- 5. Enter the Screening Date.
- 6. The system will automatically select the recommended questionnaire interval for you to use.



NOTE: ASQ Online allows you to use the ASQ:SE-2 60 month questionnaire for children as old as 77 months 30 days. While the print questionnaire lists the age range as 54 months 0 days through 72 months 0 days, the online system allows for a wider range to accommodate older children entering kindergarten.



7. Enter any screening notes (red arrow). Click "Save" (red box).



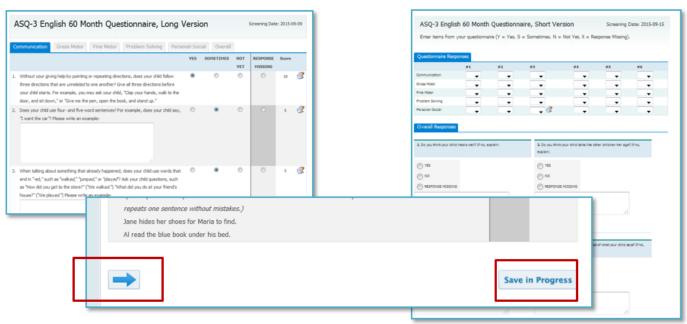
- 8. For each item, select the button that indicates the parent's/caregiver's answer to that item. If the parent/caregiver did not answer the item, select the button for "RESPONSE MISSING."

 NOTE: For the ASQ-3 questionnaire, up to 2 responses per area can be marked as "RESPONSE MISSING" and the questionnaire will still be scored. For the ASQ:SE-2 questionnaire, up to 3 responses for the entire questionnaire can be marked as "RESPONSE MISSING."
- 9. You have the option to enter additional notes or parent/caregiver comments about an item in the questionnaire by clicking the add-comment icon to the right of the item (red box). A text box will then appear below the item (red arrow). Type the additional notes into the text box.



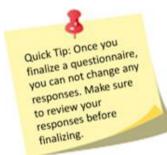
10. To continue to the next area, click either the right arrow (left red box below) or "Save in Progress" (right red box).



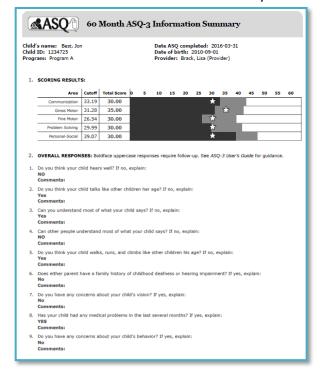


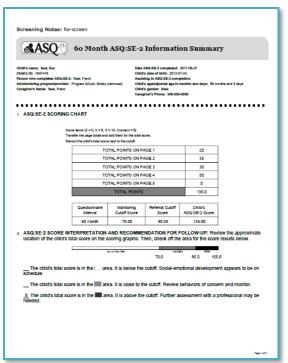
11. Once you complete all sections of the questionnaire, click the "Finalize" button, which will take you to the Information Summary sheet.





12. Review the results on the Information Summary.



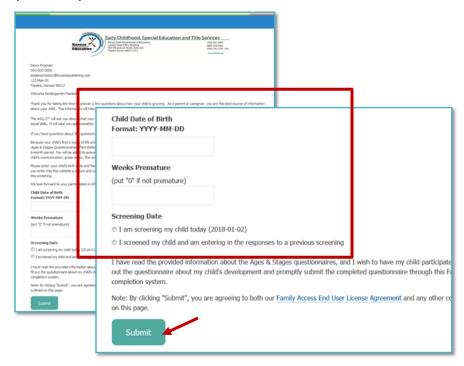




Entering Questionnaire Results via Family Access

The easiest way to collect child, parent/caregiver, and questionnaire results is to use Family Access. Using Family Access eliminates the need to create or import Child and Caregiver Profiles as well as the need to manually enter questionnaire results. The following section provides a step-by-step overview of how parents/caregivers enter questionnaire results through Family Access.

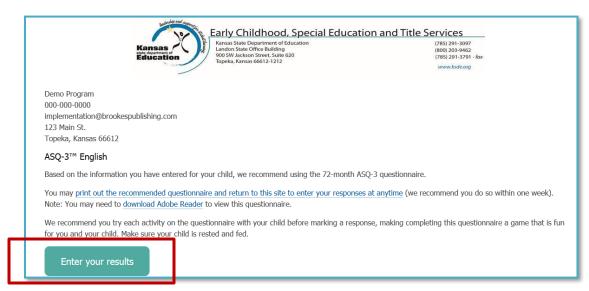
1. When a parent/caregiver visits a Family Access landing page, he or she is first asked to enter information in the fields for Child's Date of Birth, Weeks Premature (red box), and Screening Date (red box) and click the "Submit" button (red arrow).



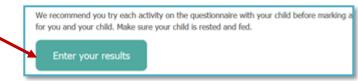
2. Once this information has been entered, Family Access will generate the correct screening interval for the child and instruct the parent/caregiver to print out a blank copy of the questionnaire to fill out with the child. The system will also instruct the parent/caregiver to return to the Family Access landing page to enter the information collected on the child's questionnaire (red box in the image below).

IMPORTANT: The questionnaire responses <u>must be entered into Family Access during one sitting</u>. It is recommended that you provide (or have the parent/caregiver print) a blank copy of the questionnaire and review the questions before completing the questionnaire. Some parents/caregivers may choose to fill out the questionnaire on paper first and then go into Family Access to enter the results, or they may enter the results directly into Family Access. Remind parents/caregivers that Family Access is mobile friendly and is accessible via smartphones or tablets.



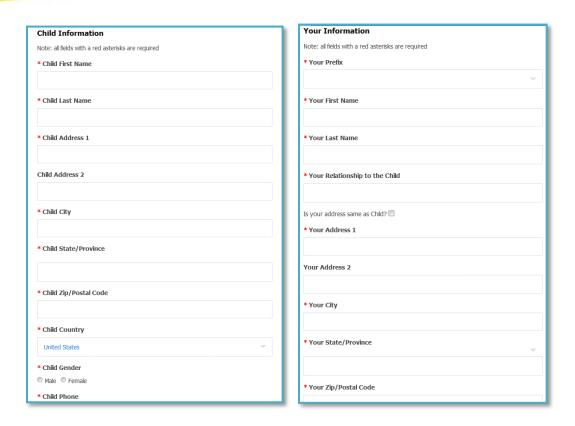


3. When the parent/caregiver is ready to enter the results in Family Access, they will return to the Family Access page and enter the Child's Date of Birth and Weeks Premature. They will then select the "Enter your results" button (red arrow).



4. Parents/caregivers are then instructed to enter the child's and parent's/caregiver's demographic information.





5. Once the demographic information has been entered, the parent/caregiver will click "Next" (red arrow) to continue.



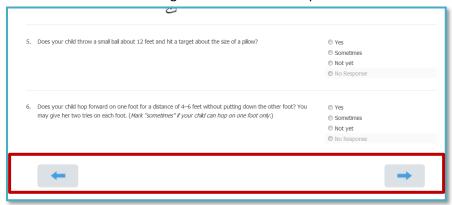
6. The parent/caregiver then enters the screening results in the online questionnaire form.



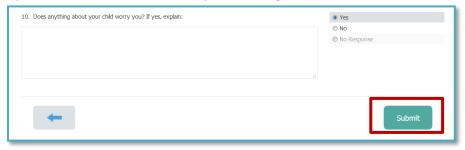
	Communication Gross Motor	Fine Motor	Problem Solving	Personal-Social	Overall		
1.	Ask your child to repeat a patt movements at least two times	YesSometimesNot yetNo Response					
2.	Does your child catch a small t	oall that is thrown	from 5–6 feet aw	iay?			YesSometimesNot yetNo Response
3.	Show your child how to walk by your child walk backward 10 o	oot. Does	YesSometimesNot yetNo Response				
4.	Ask your child to close his eyes on the other foot. Does your (Mark "sometimes" if your child	child balance on o	ne foot and then	the other without		_	YesSometimesNot yetNo Response



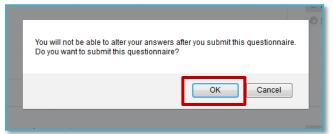
7. The arrow buttons can be used to navigate either back to the previous area or forward to the next.



8. Once all responses have been entered, the parent/caregiver will click "Submit."



9. A prompt will appear stating that answers cannot be altered once the questionnaire is submitted. The parent/caregiver will click the "OK" button.



10. Once the questionnaire has been submitted, the parent/caregiver will be directed to a personalized "Thank You" page. If you have decided to include learning activities on this page, parents/caregivers will be able to click the link (red box) to download learning activities (red arrow).





Accepting Questionnaires from Family Access

Once a parent/caregiver has completed a questionnaire via Family Access, you will need to review the family access screening and accept it into your program. To review questionnaires submitted via Family Access:

- 1. From the main menu select "Family Access."
- 2. Review the message display to see whether there are Family Access screenings to approve. Select the link.



3. Review the list that displays the child's and parent's/caregiver's information, questionnaire completed, screened date, and completed date. Click "Preview" to see full details about the Family Access screening.



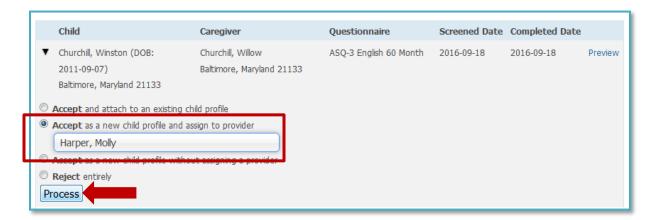




4. If a child profile does not yet exist in ASQ Online, choose "Accept as a new child profile and assign to provider" (red box in first image below). Click the "Process" button. This is a good time to improve data quality by ensuring that the child's demographic information (particularly the spelling of the child's name) match data in your student information system and other data submissions.

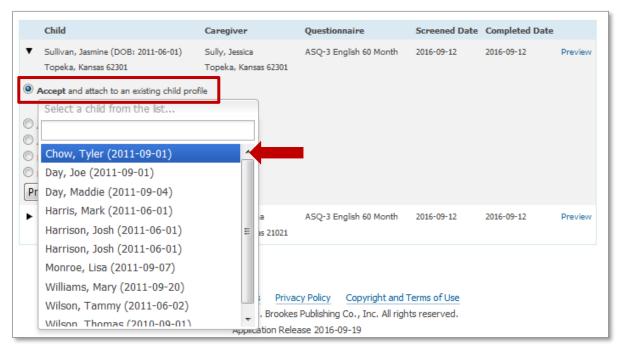
OR

If a Child Profile and Caregiver Profile already exist in ASQ Online, choose "Accept and attach to an existing child profile" (radio button in the red box in the second image below). Type the child's name to find the correct Child Profile.



5. If the Child Profile already exists, select the correct name from the drop-down menu. Click the "Process" button. Once a Family Access screening has been accepted, you and the assigned Provider will immediately be able to review the information summary sheet and questionnaire results.





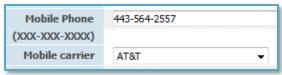
When Family Access screenings become available to review, you have the option to receive alerts either by mobile phone or email.

To create a mobile phone or email alert:

1. From the main menu select "My Profile" (red box).



2. Click the "Edit" tab next to My Profile (red arrow in image above). Then enter your mobile phone number and the name of your mobile carrier. Click the "Save" button.



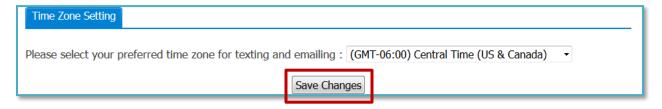
3. Select the Quick Link for "My Alerts."



4. Scroll down until you see the "Family Access Alerts" tab. Select your text or email options, select the time, and select "On" from the Status drop-down menu. For example, the selections shown below ensure that you will receive a daily text at 4:00 PM when there are new screens to review:



5. To save your alerts, on the "Time Zone Setting" tab select the appropriate zone from the drop-down menu and click "Save Changes."



IV. INTERPRETING RESULTS AND NEXT STEPS

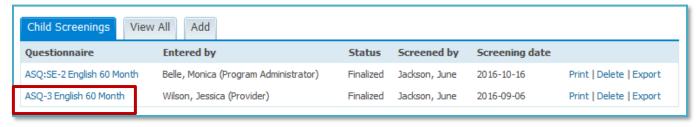
Information Summary

The Information Summary sheet is the scoring form. It provides a complete summary of the questionnaire information and results. Each age interval has its own unique Information Summary. The Information Summary sheet provides the following information for a child:

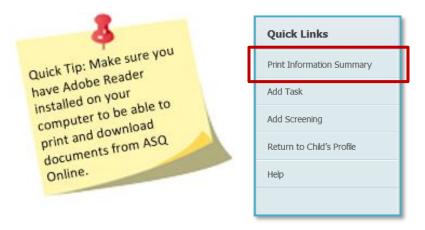
ASQ-3 Information Summary Sheet ASQ:SE-2 Information Summary Sheet Total scores and cutoffs for each area Total scores by page, total overall score, and cutoff Scoring graph of where the child's score falls Graph of where the child's score falls (below cutoff, (below cutoff, monitoring zone, above cutoff) monitoring zone, above cutoff) Overall responses Overall responses and concerns ASQ-3 score interpretation and ASQ:SE-2 score interpretation recommendation for follow-up Follow-up referral considerations Follow-up action taken Follow-up action Individual item responses

The Information Summary will appear as soon as a screening has been finalized. You can also access an Information Summary for an individual child by going to the Child Profile page and selecting the link for the appropriate questionnaire under the "Child Screenings" tab:

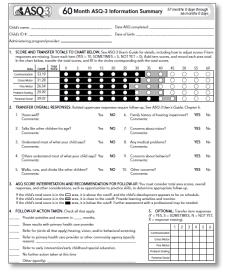




To print the Information Summary or save it to your computer, select the Quick Link for "Print Information Summary":



The Information Summary sheet can be used to share information with other professionals or agencies involved with families who have a requirement to screen children or follow up. For example, results can be shared with the child's primary health care provider by sending them a copy of the Information Summary.

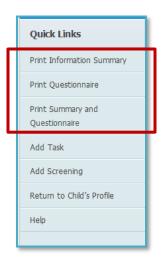






Printing Completed Questionnaires and Information Summary Sheets

You have the option to print the completed questionnaire, the completed Information Summary sheet, or both by selecting the corresponding option from the Quick Links menu:



You also can print or save completed Information Summary sheets and completed questionnaires for multiple students.

To print multiple Information Summary sheets:

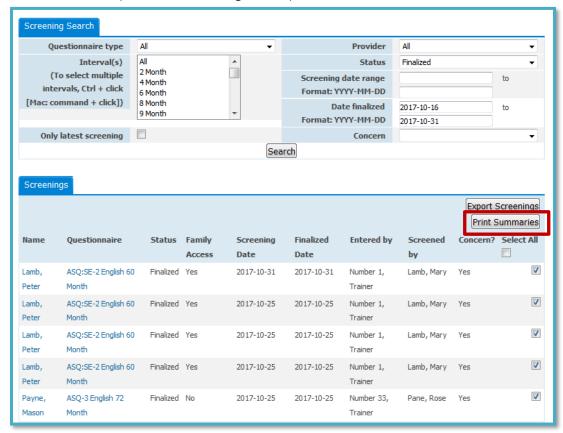
- 1. From the main menu select "Screening Management" (red box on the image below).
- 2. Select the "View All" tab next to Screenings (red arrow).



- 3. If you would like to narrow the results, enter search criteria:
 - a. Questionnaire Type: Search by type of questionnaire
 - b. Interval(s): Select one or more age intervals
 - c. <u>Latest screening only</u>: Select the checkbox to include just the latest screening for children
 - d. Provider: Select a Provider
 - e. Status: Select "In progress," "Finalized," or "New" (Family Access screenings)
 - f. <u>Screening date range</u>: Enter a date range for the date on which the parent/caregiver completed the questionnaire
 - g. <u>Date finalized</u>: Enter a date range for when the questionnaire was finalized



- h. <u>Concern</u>: Select "Concern" (meaning the ASQ-3 questionnaire was below the cutoff) or "No Concern" (the ASQ:SE-2 questionnaire was above the cutoff). (For more information, see the section on page 60 titled "Differences between ASQ-3 and ASQ:SE-2.")
- 4. When you have entered the search criteria, click the "Search" button. To include all options, leave the search options blank.
- 5. Select the checkbox for each child whose Information Summary you want to print. Click the "Print Summaries" button (red box on the image below).



6. Click the "Queue Job" button.



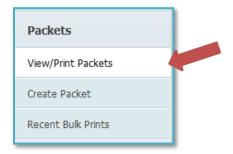
7. Choose whether you want to download the Information Summary sheets as a zip file or as a PDF that can be saved to your computer or printed.



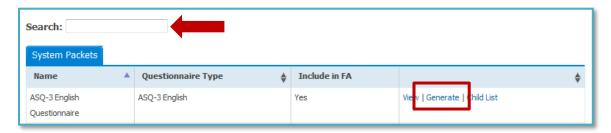


To print completed questionnaires for multiple children:

1. Select the Quick Link for "View/Print Packets."

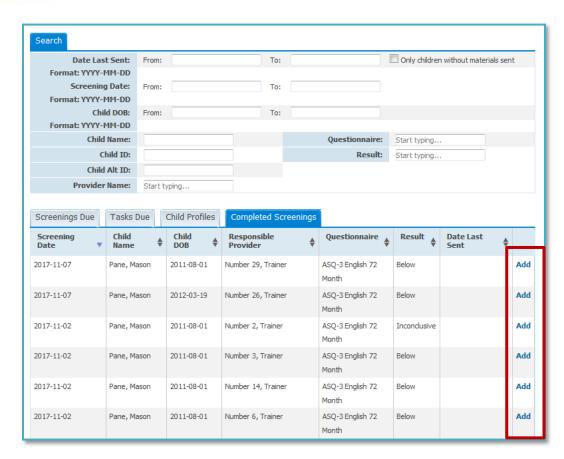


- 2. To narrow your options, type "ASQ-3" or "ASQ:SE-2" in the search box (red arrow on the image below).
- 3. Next to the questionnaire type select the "Generate" link (red box).

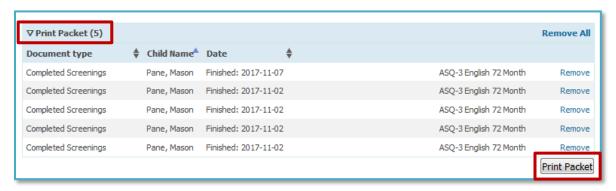


- 4. Select the "Completed Screenings" tab.
- 5. You can narrow results by entering one or more options for the search criteria:
 - a. <u>Date Last Sent</u>: Enter a date range for when the packet was last generated.
 - b. Only children without materials sent: Choosing this option includes only results for children for whom the packet has not been generated.
 - c. <u>Screening Date</u>: Enter a date range for the date when the screening was completed.
 - d. Child DOB: Enter a date range for the child's date of birth.
 - e. Child Name: Enter the child's first or last name.
 - f. Child ID: Enter the ID generated by ASQ Online.
 - g. Child Alt ID: Enter the Alt ID (the ID entered on the child's profile).
 - h. Provider Name: Enter the name of a provider.
 - i. <u>Questionnaire</u>: Enter "ASQ-3" or "ASQ:SE-2" to narrow results by questionnaire type.
 - j. Result: Type "Below," "Above," or "Monitoring."
- 6. Click the "Add" button next to the name of each child whose completed questionnaire you want to print (red box on the image below).





7. When you have made your selections, choose the "Print Packet" option (top red box below). Then click the "Print Packet" button (bottom red box).



8. Choose whether you want to download the completed questionnaires as a zip file or as a PDF that can be saved to your computer and printed.





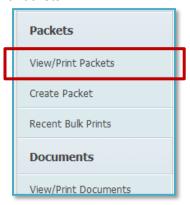
Printing Completed Item Response Sheets for ASQ:SE-2

In addition to the Information Summary, you may wish to print the completed ASQ:SE-2 Item Response Sheet:

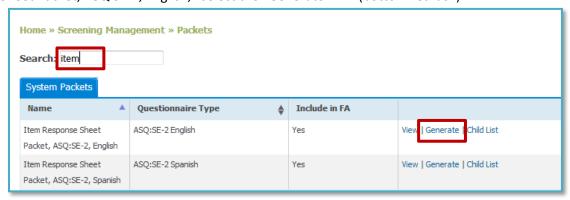
1. From the main menu select "Screening Management."



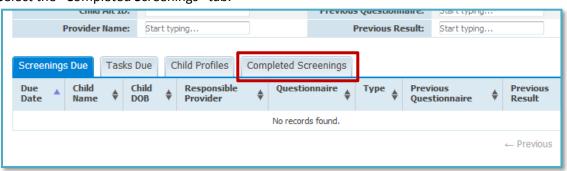
2. From the left menu select "View/Print Packets."



3. In the search box, type "item" (top red box below). On the System Packets tab, next to "Item Response Sheet Packet, ASQ:SE-2, English," select the "Generate" link (bottom red box).



4. Select the "Completed Screenings" tab.





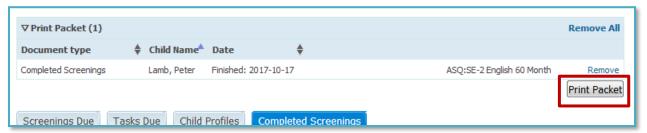
5. Next to the names of the child(ren) whose Item Response Sheet you would like to print, select the "Add" link(s).



6. Select the "Print Packet" option.



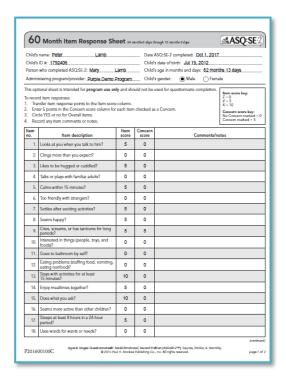
7. Then select the "Print Packet" button.

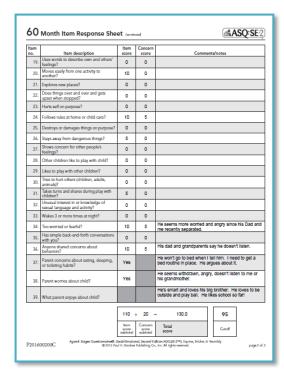


8. Choose whether you want to download the completed Item Response Sheet (second and third images below) as a zip file or as a PDF that can be saved to your computer and printed.









Differences Between ASQ-3 and ASQ:SE-2

Keep in mind that interpreting results for ASQ-3 is different from interpreting results for ASQ:SE-2, because the relationship of scores to the cutoff is different. On ASQ-3 scoring BELOW the cutoff indicates a concern, while on ASQ:SE-2 scoring ABOVE the cutoff indicates a concern.

Interpretation	ASQ-3	ASQ:SE-2
<u>Concern</u> : Further assessment with a professional may be needed.	Below Cutoff	Above Cutoff
Monitor: Review behaviors of concern and monitor.	Monitoring	Monitoring
No Concern: Child's development appears to be on schedule.	Above Cutoff	Below Cutoff

In addition, ASQ-3 includes an Overall section where parents/caregivers can indicate a concern. In ASQ:SE-2, parents/caregivers have the option to mark whether they have concerns about <u>each</u> questionnaire item, and there is a short Overall section that consists of 2–3 questions.

Interpretation	ASQ-3	ASQ:SE-2
Family concern	Check Overall concern section	 Check whether parents/caregivers have marked concerns for any specific questionnaire items Check 2–3 Overall questions at end of questionnaire



Follow-Up and Next Steps for Families and Teachers/Providers

As you plan with staff for your program, consider that follow-up to screening may include these steps:

- Review next steps with families.
 - To prepare to discuss screening results, consider the information in the table titled "Tips for Discussing Results with Families" on pages 63–64 of this guide.
 - Check out free resources available at www.agesandstages.com.
- Share with families activities to try at home.
 - Use ASQ-3 Intervention Activities and ASQ:SE-2 Guides and Intervention Activities (found in an Appendix of the respective tool's *User's Guide*).
 - Offer materials as appropriate from ASQ-3 Learning Activities and ASQ:SE-2 Learning Activities &
 More—activities, newsletters, and parenting tips by child's age. Handouts are available as PDFs in
 ASQ Online with your keycode.
- Analyze Student, School, and District data with ASQ Online Reports.

Here are follow-up recommendations for ASQ-3:

- Below Cutoff
 - o Provide intervention and learning activities.
 - Share results with primary health care provider.
 - o Refer for hearing/vision and/or behavioral screening.
 - o Refer to primary health care provider or other community agency.
 - o Administer interventions and monitor progress (within MTSS framework).
 - Refer for special education evaluation.
 - Refer to local community agencies, faith-based groups, community groups, YMCA, and parenting groups.
- Monitoring Zone
 - o Follow up on parent/caregiver concerns.
 - o Re-administer ASQ-3.
 - o Provide information, education, and support.
 - o Provide intervention and learning activities.
- Above Cutoff
 - Follow up on parent/caregiver concerns.
 - Provide intervention and learning activities.

Here are follow-up recommendations for ASQ:SE-2:

- Below Cutoff
 - Follow up on parent/caregiver concerns.
- Monitoring Zone
 - Follow up on parent/caregiver concerns.
 - o Re-administer ASQ:SE-2.
 - o Provide information, education, and support.
 - Consider referral for evaluation, especially if the child is a girl or if you see lack of competence rather than the presence of problem behavior in both genders.
- Above Cutoff
 - Refer for behavioral/mental health evaluation.
 - o Refer to primary health care provider.
 - Refer for special education evaluation.



 Refer to local community agencies, faith-based groups, community groups, YMCA, and parenting groups.

The "Screening Management" section of ASQ Online also offers these selected documents and resources you can print or include in packets to parents/caregivers:

- ASQ-3 Parent Conference Sheet (English and Spanish)
- ASQ:SE-2 Parent Conference Sheet (English and Spanish)
- Parent Feedback Letters (ASQ-3 and ASQ:SE-2)
- ASQ:SE-2 Item Response Sheet (English and Spanish)

The table below summarizes follow-up responsibilities for teachers/providers and families.

Teacher/Provider Responsibilities

- ✓ Review total scores and family concerns.
- ✓ Follow local procedures for tiered interventions (i.e., MTSS).
- ✓ If ASQ-3 and ASQ:SE-2 results together with other pieces of data-driven evidence demonstrate a concern, follow your school's SIT process/protocol.





Family & Teacher/Provider Responsibilities

- ✓ Actual scores on ASQ-3 and ASQ:SE-2 should not be shared with families. Instead, focus on how the child is developing (on target, needs more support to be on target in Kindergarten, not on target).
- ✓ Review things the child can do well. In cases where the child has not been successful in a certain area, discuss strengths based on the child's current development and encourage opportunities for practice at home.
- ✓ Give families learning activities to support the child at home.
- ✓ For SOMETIMES and NOT YET responses, tell families that you will be working together on skills.
- ✓ Thank families for participating.



Following are strategies to use when preparing to talk with parents/caregivers about their child's results.

Tips for Discussing Results with Families

Before the meeting, consider and plan for cultural or language issues.

What is the family's home language? Do you need an interpreter? Which family members should be at the meeting?

Be timely and ensure confidentiality.

Provide screening follow-up information as quickly as possible. Set a time that works for the family. Make sure there is enough time for discussion/questions. Select a private, comfortable place to meet. Assure the family that any information they share will be kept confidential.

Begin the meeting by celebrating the child.

Parents/caregivers want to know you value their child. What do you enjoy about this child? What have you noticed or observed in your time with them?

Review the purpose of screening.

Screening is a service offered to all families for a quick look to see if development is on track. Results let us know children's strengths and areas we can follow up on in school or at home.

Review the questionnaire. Start with strengths.

Celebrate what the child IS doing. Parent/caregiver and professional observations might differ. That is okay.

Review the Information Summary sheet and scoring chart.

Be careful with the language you use when reviewing the scoring chart—avoid terms such as pass/fail/test. Instead use terms such as on track, monitor, and below/above cutoff.

Discuss follow-up actions specific to the child.

Share fun learning activities for home. Share community resources. Ask about sharing concerns with the child's health care provider. Make referrals as indicated and as parents/caregivers request.

ASQ-3

- Review skills marked YES! These are milestones the child has achieved.
- Review NOT YET items and the Overall section. Discuss any parent/caregiver concerns.
- If needed, discuss factors that may have affected the child's performance: opportunity to practice skills; the child's health (hearing, vision); the family's home, culture, or language.

ASQ:SE-2

- Review skills marked with a "Z." These are social-emotional strengths.
- Review 10- or 15-point items. Discuss items of concern.
- If needed, discuss factors that may be affecting the child's behavior: setting/time, health, development, family/culture variables, stress or trauma.

If Concerns Come Up

Think about where the parents/caregivers are in this process.

Parents/caregivers may be relieved and ready to accept concerning results, or they may be upset, disagree, and not be ready. If parents/caregivers have expressed concerns, they may be ready to hear



information and take next steps. If parents/caregivers are not concerned—or if this is all new information—it might take a little longer.

Listen and read subtle cues. Reflect back what the parent/caregiver shares (or information from the questionnaire).

Use open-ended questions to gather more information about parents'/caregivers' observations or concerns. "Can you tell me more about..." or "What I hear you saying is...". Reflect back what the parent/caregiver shared on the questionnaire: "Based on <u>your</u> observations, it looks like it would be good to get more information about your child's communication skills."

If <u>you</u> share concerns; be specific with your observations.

"I've noticed that Alice doesn't turn her head when I talk to her in the classroom. I'm not sure if she is hearing me. Have you noticed that at home?"

Review factors to consider together to determine whether these have affected the child's performance (e.g., health, family stress, language/cultural factors, setting, etc.).

Discuss factors that affect child development—for example, if a child is not hearing well, communication skills (or behavior) may not develop as expected. Ask the parent/caregiver, "Can you tell me a little more about...?"

Remember, your job is to guide and support, not to convince parents/caregivers to make a referral.

Be ready for big feelings or no feelings. Stay calm. Your role is to support, guide, and inform parents/caregivers about resources. If parents/caregivers are not ready to make a referral, that is their choice. Remember, you can support the child's development or positive behavior by supporting parents/caregivers in the home.

Know your community resources.

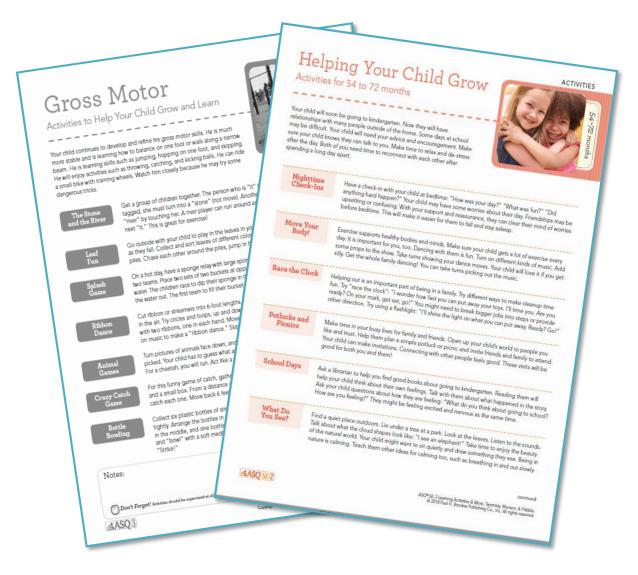
Help parents/caregivers take next steps. Support referrals to local Early Intervention, Special Education, parenting education, parenting support, behavioral health programs, and the like.



Engaging Families with ASQ-3 and ASQ:SE-2 Learning Activities

ASQ offers a variety of different resources to help engage families. Choose among them based on your knowledge of the child's and family's needs and preferences:

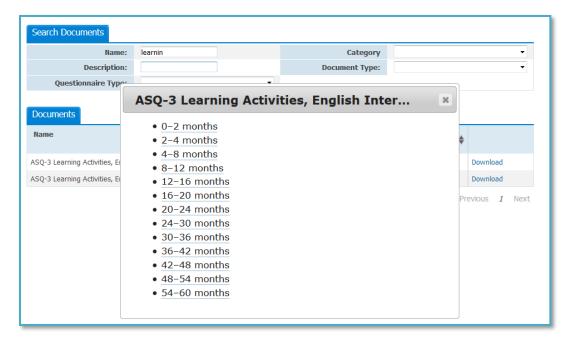
- ASQ-3 Learning Activities gives parents/caregivers fun things to try at home with their child. Handouts
 are organized by area and can be sent home to give parents/caregivers ideas for opportunities for their
 children to practice skills.
- ASQ:SE-2 Learning Activities & More contains newsletters, activities, and parenting tips by age.
 Handouts are organized by type and age and offer parents/caregivers key information to support children's social-emotional development and strategies for challenges parents/caregivers may face.
- ASQ-3 Intervention Activities and ASQ:SE-2 Development Guides and Intervention Activities are additional resources found in the Appendix of the respective *User's Guide*.
- Programs can share handouts (once the keycode has been entered) by printing directly from ASQ Online
 or by including links to handouts on the Thank You page of Family Access.





To print ASQ-3 Learning Activities and/or ASQ:SE-2 Learning Activities:

- 1. From the main menu select "Screening Management."
- 2. From the left menu select "View/Print Documents."
- 3. To filter the results, on the Search Documents tab, in the "Name" text field type "Learning" (see image below).
- 4. Select the "Download Preview" link next to either ASQ-3 Learning Activities or ASQ:SE-2 handouts.
- 5. Select the appropriate age interval (shown in the image below).
- 6. Print or save the file to your computer.





Using ASQ Online Reports to Analyze Data

There are several useful reports you can generate to review results for multiple children:

Report	Description
ASQ-3 Screening Scores ASQ:SE-2 Screening Scores	Shows results of each child's screenings, including score and cutoff score.
ASQ-3 Screening Results, by Child ASQ:SE-2 Screening Results, by Child	Lists the results of each child's screenings.
Screening Status Summary	Details the screening progress of children to whom you are assigned. For each child screened, the report will list all the child's screenings and show when the screening was completed, whether the screening is still in progress, or whether a screening has not yet been completed for the child.
ASQ-3 Screenings Below Cutoff, by Area ASQ:SE-2 Screenings Above Cutoff	Lists the number of children who were below cutoff for ASQ-3 and above cutoff for ASQ:SE-2.

ASQ Online Reports are available in three formats:

- <u>PDF (Portable Document Format)</u>: The report will be a PDF file that you can open using Adobe Reader. You can print or save the report to your computer.
- <u>CSV (Comma Separated Value)</u>: This report format is one that Microsoft Excel can open so you can manipulate the data as needed.
- <u>Preview Report</u>: The report will open in a new browser window. You can quickly review the data and change its sort order.

Use ASQ Online Reports to:

- Review and interpret results for multiple children in your program or assigned to a teacher/provider.
- Get a **snapshot** of your program results (number of screenings, number of users, etc.).
- Display individual child results and aggregate data.
- Generate a wide selection of reports at the individual child, teacher/provider, and school/program level.

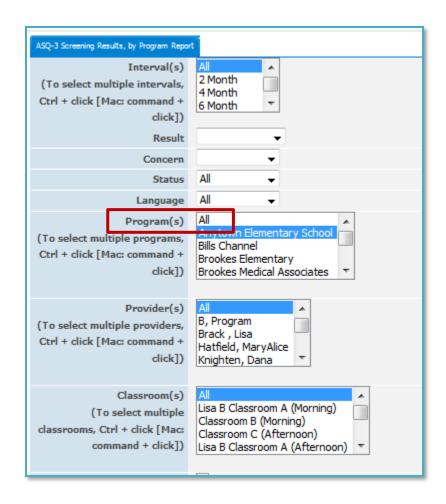
The "Recent Reports" tab lists all reports that a user has generated within the last 2 weeks. You also have the option to include custom fields in reports.

As an administrator, you may choose to review the individual results for students, your entire program, or multiple programs.

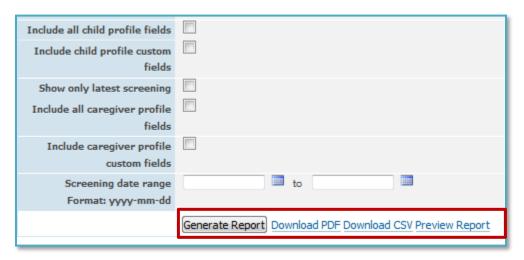


To generate an ASQ Online report:

- 1. From the main menu select "Reports."
- 2. Select the link of the report you would like to generate.
- 3. Enter the search criteria to narrow results.
- 4. If you have access to multiple programs and want to generate one report for all of your assigned programs, select the "All" option next to Programs (red box on the first image below).
- 5. Click the "Generate Report" button (red box on the second image below), and select the option for the report you want to generate: *Download PDF*, *Download CSV*, and *Preview Report*.







ASQ-3 Screen	ing Scores														
Account: Kansas	Account: Kansas State Department of Education														
Child Name •	Program 💠	Provider Name 🕈	Child +	Alt. 🕈	Child \$	Screening Notes •	Interval 🕈	Screening *	Screening *	Screening •	Communication \$				
	Name		ID	ID	DOB		(mo.)	Date	Entry Date	Completed By	Score \$	Cutoff *			
Berry, Hailey	Demo Program	Wilson, Jessica	1587686		2011-06-15		60 Month	2016-10-26	2017-02-14	Berry, Halle	10.00	33.19			
Bieber, Justin	Demo Program	Wilson, Jessica	1587694		2010-11-15		72 Month	2016-10-26	2017-02-14	Bieber, Justine	20.00	27.93			

Child Name \$	Program Name 🕏	Provider Name 🕏	Child \$
Berry, Hailey	Red Demo Program	Belle, Monica	1750626
Bieber, Justin	Red Demo Program	Belle, Monica	1750493
Fields Assess	Dad Dama Burana	Della Mania	1750517





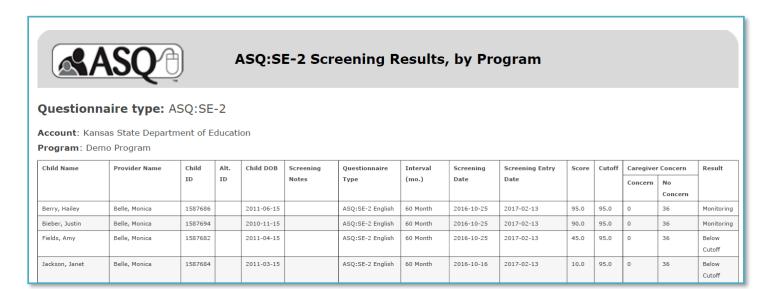
Following are screen captures from reports for ASQ-3 Screening Scores; ASQ:SE/ASQ:SE-2 Screening Scores; ASQ-3 Screening Results, by Program; and ASQ:SE-2 Screening Results, by Program.

	AS	Q Ą						ASQ-3	Screenin	ng Scores												
Account: K	Program Name	Provider Name	child	Alt.	Child DOB	Screening Notes	Interval (mo.)	Screening Date	Screening Entry Date	Screening Completed By	ted By		Solving			Personal- Social		Overall A				
Berry, Hailey	Demo Program	Wilson, Jessica	1587686		2011-06-15		60 Month	2016-10-26	2017-02-14	Berry, Halle	10.00	33.19	40.00	31.28	40.00	26.54	25.00		55.00	39.07	3	Concern 7
Bieber, Justin	Demo Program	Wilson, Jessica	1587694		2010-11-15		72 Month	2016-10-26	2017-02-14	Bieber, Justine	20.00	27.93	50.00	30.68	15.00	35.39	20.00	16.71	60.00	32.53	6	4
Fields, Amy	Demo Program		1587682		2011-04-15		72 Month	2016-11-30	2017-02-14	Fields, Ashley	45.00	27.93	55.00	30.68	60.00	35.39	45.00	16.71	60.00	32.53	6	4
Jackson, Janet	Demo Program	Wilson, Jessica	1587684		2011-03-15		60 Month	2016-09-06	2017-02-14	Jackson, June	60.00	33.19	50.00	31.28	50.00	26.54	50.00	29.99	40.00	39.07	6	4

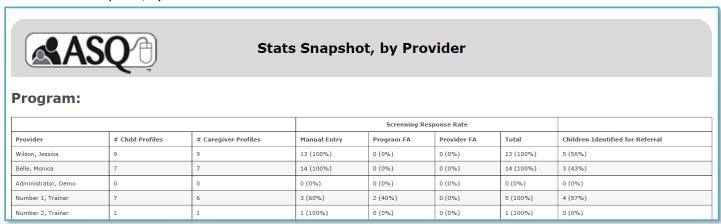
	ASQ:SE-2 Screening Scores															
	Liestionnaire type: ASQ:SE-2 count: Kansas State Department of Education ild Name Program Name Provider Name Child Alt. Child DOB Screening Questionnaire Interval Screening Scr															
Cilia Name	Program Name	Provider Name	ID	ID	Cilila DOB	Notes	Туре	(mo.)	Date	Entry Date	Completed By	score	Cuton	Concern	No Concern	Result
Berry, Hailey	Demo Program	Belle, Monica	1587686		2011-06-15		ASQ:SE-2 English	60 Month	2016-10-25	2017-02-13	Berry, Halle	95.0	95.0	0	36	Monitoring
Bieber, Justin	Demo Program	Belle, Monica	1587694		2010-11-15		ASQ:SE-2 English	60 Month	2016-10-25	2017-02-13	Bieber, Justine	90.0	95.0	0	36	Monitoring
Fields, Amy	Demo Program	Belle, Monica	1587682		2011-04-15		ASQ:SE-2 English	60 Month	2016-10-25	2017-02-13	Fields, Ashley	45.0	95.0	0	36	Below Cutoff
Jackson, Janet	Demo Program	Belle, Monica	1587684		2011-03-15		ASQ:SE-2 English	60 Month	2016-10-16	2017-02-13	Jackson, June	10.0	95.0	0	36	Below Cutoff

	ASQ-3 Screening Results, by Program													
	count: Kansas State Department of Education													
Program: Demo Program Child Name Child Alt. Child DOB Screening Interval Screening Screening Entry Questionnaire Results Overall														
	ID	ID		Notes	(mo.)	Date	Date	Communication	Gross Motor	Fine Motor	Problem Solving	Personal- Social	Concern	No Concern
Berry, Hailey	1587686		2011-06-15		60 Month	2016-10-26	2017-02-14	Below	Monitoring	Above	Below	Above	3	7
Bieber, Justin	1587694		2010-11-15		72 Month	2016-10-26	2017-02-14	Below	Above	Below	Monitoring	Above	6	4
Fields, Amy	1587682		2011-04-15		72 Month	2016-11-30	2017-02-14	Above	Above	Above	Above	Above	6	4
Jackson, Janet	1587684		2011-03-15		60 Month	2016-09-06	2017-02-14	Above	Above	Above	Above	Monitoring	6	4
Jackson, Michael	1587690		2011-05-15		60 Month	2016-10-01	2017-02-14	Above	Below	Above	Above	Above	6	4
							2017-11-15	Monitoring	Above	Below	Monitoring		7	





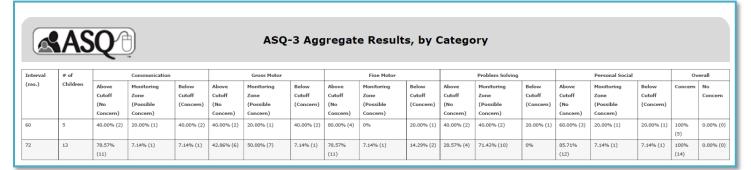
If you want to know the total number of child profiles, caregiver profiles, and screenings for your program, you can view the Stats Snapshot, by Provider:



If you want to know the percentage of children who were below the cutoff in the ASQ-3 areas and/or above the cutoff for ASQ:SE you can view ASQ-3 Aggregate Results, by Category:

	<u> AS</u>	Q	j			ASQ-	·3 Agg	regat	e Result	s, by (Catego	ry						
Interval	# of		Communication			Gross Motor			Fine Motor			Problem Solving			Personal Social		Ov	erall
(mo.)	Children	Above Cutoff	Monitoring Zone	Below Cutoff	Concern	No Concerr												
		(No Concern)	(Possible Concern)	(Concern)														
60	4	50.00% (2)	0%	50.00% (2)	25.00% (1)	25.00% (1)	50.00% (2)	100% (4)	0%	0%	50.00% (2)	25.00% (1)	25.00% (1)	50.00% (2)	25.00% (1)	25.00% (1)	100%	0.00% (
72	4	50.00% (2)	0%	50.00% (2)	75.00% (3)	0%	25.00% (1)	50.00% (2)	25.00% (1)	25.00% (1)	75.00% (3)	0%	25.00% (1)	75.00% (3)	0%	25.00% (1)	100%	0.00% (





You can also view ASQ:SE-2 Aggregate Results:



ASQ:SE-2 Aggregate Results

Questionnaire type: ASQ:SE-2

Age Interval	# of Children	Below Cutoff (No Concern)	Monitoring (Possible Concern)	Above (Concern)
60	15	53.33% (8)	13.33% (2)	33.33% (5)



V. ASQ ONLINE HELP AND RESOURCES

Many resources are available as you implement ASQ Online. This section guides you to key resources that are at your fingertips:

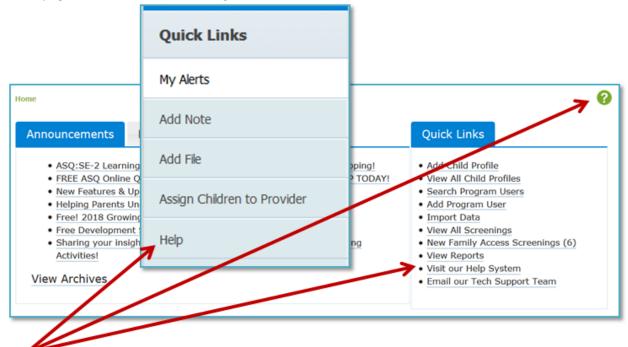
- User manuals
- Self-guided online tutorials
- FAQs
- Reference guides
- 24/7 email and phone technical support
- Webinars
- Live Q&A sessions

ASQ Online Help

You can access ASQ Online Help Resources by visiting the ASQ Online home page and selecting the "Visit our Help System" link. Within ASQ Online Help, you will find:

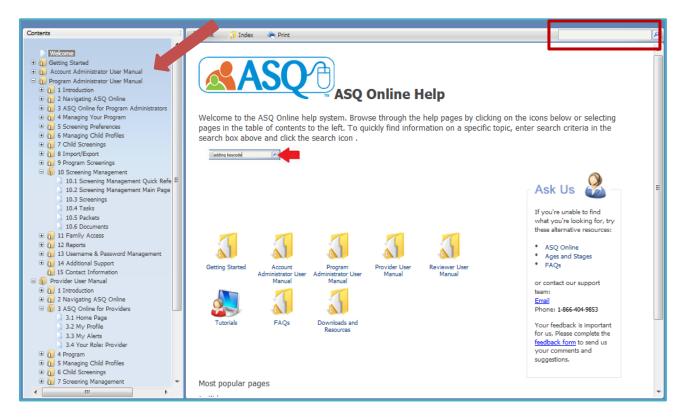
- ASQ Online user manuals
- Self-guided online tutorials
- FAQs
- Contact information to reach email and phone technical support

In addition, you can access the Help System by clicking on the green question mark icon found on the right side of the page (middle red arrow below). This icon is available on every page in ASQ Online and will take you to the help section specific to the page you are on. A link to the entire Help System is also available under Quick Links on each page in ASQ Online (left and right red arrows below).

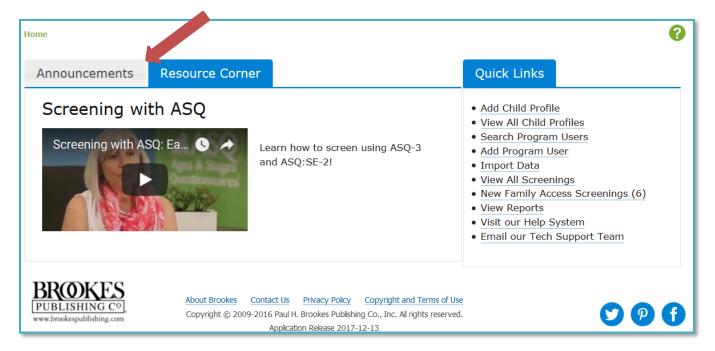




To move through the Help System, you can select pages from the table of contents at left (large red arrow) or enter search criteria in the search box at the top of the page (red box).



The ASQ Online home page has an announcements section where you can find news and updates from Brookes Publishing, and a Resource Corner that highlights videos on ASQ-related topics.





Kansas Kindergarten Readiness Resource Page

In addition to resources available within ASQ Online, you will find a wealth of material on the Kansas ASQ resource page (http://agesandstages.com/ks), including recorded webinars, how-to videos, FAQs, quarterly newsletters, and additional ASQ resources. Make sure to bookmark the page and visit often!

The ASQ website (http://agesandstages.com) also offers extensive resources to support the effective implementation of ASQ. Start exploring with these popular items:

- <u>ASQ Resource Library</u>—this searchable Resource Library has more than 200 free tip sheets, infographics, parent/caregiver handouts, activities, and articles on implementing ASQ-3 and ASQ:SE-2.
- ASQ Age & Adjusted Scoring Calculators—this popular tool helps you choose the right questionnaire every time and adjust scores for omitted questionnaire items if you are scoring by hand.
- <u>Newsletter Articles</u>—this collection of practical articles covers key topics related to screening such as working with children from diverse cultures, interpreting results, and using interpreters.
- <u>Developmental Screening Toolkit</u> and <u>Social-Emotional Screening Toolkit</u>—these toolkits are filled with free resources to help programs successfully implement ASQ-3 & ASQ:SE-2, including tips for screening, engaging with families, and boosting child development.

And stay up-to-date on ASQ best practices by joining our <u>monthly ASQ newsletter</u> and following us on social media (<u>Facebook</u>, <u>Twitter</u>, and <u>Pinterest</u>).

Contacting the ASQ Online Support Team

To contact the ASQ Online support team directly, use the following reference chart.

ASQ Online Support	
Technical Support	Email: https://www.asqonline.com/support Phone: 1-866-404-9853 NOTE: Available 24/7
Sales Support	Email: sschissler@brookespublishing.com Sam Schissler, Educational Sales Representative Phone: 1-800-638-3775 (select option 5)
Implementation Support	Email: implementation@brookespublishing.com Mary Alice Batts-Hatfield, Implementation Specialist Monica Belle, Implementation Manager