



Calculator Troubleshooting Tips



Experiencing some trouble with the ASQ website calculator or the calculator apps?
Use these tips to help resolve any issues!

Are you having problems adjusting a child's age for prematurity?

Both the ASQ-3™ and the ASQ:SE-2™ require you to adjust a child's age for prematurity only if he or she was born **3 or more weeks early and is under 2 years of chronological age**. Regardless of prematurity, once a child is 2 years and older, the calculators will display the same age in the chronological and adjusted age fields.

Are there discrepancies between the calculator results and what you calculate by hand?

While the manual calculation outlined in the User's Guides assume each month is 30 days, the online calculator and apps take into account that some months have 30 days, some have 31, and February has either 28 or 29.

For example, using an administration date of April 4, 2017 and a birthdate of February 18, 2016, the calculators report a chronological age of 13 months, 17 days. If you calculate by hand using the rules in the User's Guide, the chronological age is only 13 months, 16 days because the by hand calculations assume that every month has 30 days (as opposed to 28 days for February and 31 days for March).

You can choose to use the calculators or to calculate ages by hand. A day or two difference will not make a substantial difference when screening a child. If a child is at the youngest or oldest portions of an interval, regardless of how you calculated the age, consider that information when interpreting results.

Does the adjusted score calculator display the message *adjusted score cannot be calculated* after you enter the information? Or is the number of unanswered items not shown on the choice list?

For ASQ-3, an adjusted score cannot be calculated if 3 or more answers are missing. For ASQ:SE-2, an adjusted score cannot be calculated if 4 or more answers are missing. You should discuss the questions with the parent or caregiver who completed the questionnaire to obtain the missing answers.

Is information entered into the calculators displaying incorrectly?

Whenever possible, try to update to the most current browser version or operating system available for your device. Older versions may not be supported.

Still having problems?
Complete the form at <http://bit.ly/ASQCalcHelp>.